Rajiv Gandhi University of Health Sciences, Karnataka

IV Semester M.H.A Degree Examination - 29-May-2024

Time: 3 Hours | Max. Marks: 100

HOSPITAL ADMINISTRATION - (RS-4)
QUALITY MANAGEMENT IN HEALTH CARE
Q.P. CODE: 8726

Your answers should be specific to the questions asked
Draw neat, labeled diagrams wherever necessary

Answer All The Questions | 10 X 10 = 100 Marks

1. Define quality. Explain the concepts and determinants of quality
2. Define accreditation. Discuss national and international accreditation
3. Discuss the importance of TQM and also the significance of TQM in healthcare
4. Write a short note on quality circles
5. Explain the contribution of quality guru – Deming and Taguchi Ishikawa
6. Write a short note on business process reengineering
7. Write a short note on criteria to assess quality in healthcare
8. Write a short note on six sigma
9. Write a short note on quality audits
10. Role of medical record in quality management

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IV Semester M.H.A Degree Examination - 04-Jun-2024

[Time: 3 Hours] | [Max. Marks: 100]

HOSPITAL ADMINISTRATION
STRATEGIC MANAGEMENT AND PROJECT MANAGEMENT – (RS-4)
Q.P. CODE: 8727

Your answers should be specific to the questions asked.
Draw neat, labeled diagrams wherever necessary.

Answer All The Questions | 10 X 10 = 100 Marks

1. Define strategic planning and strategic decision making.
2. What is business process reengineering? Explain.
3. Write a note on feasibility of project.
4. Explain the techniques of environmental scanning.
5. Explain about project cost management.
6. Write a note on business analytics and Business intelligence
7. Explain behavioral implementation in detail.
8. Explain different types of business level strategy.
9. What are the various stages of project planning cycle? Explain
10. Write a note on KRA and conglomerate merger.

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