Rajiv Gandhi University of Health Sciences

IV Semester M.H.A Degree Examination - Nov 2012

[Time: 3 Hours] [Max. Marks: 100]

HOSPITAL ADMINISTRATION

MANAGEMENT OF HOSPITAL SERVICES

(Revised Scheme)

Q.P. CODE : 8371

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary. Answer all questions

LONG ESSAY **2 X 20 = 40 Marks**

1. What is the function of radiology and imaging services? Different investigations carry out by this department. Explain the policies and procedure of this department
2. What is the role of medical record department? Explain the functions of MRD

SHORT ESSAY (Answer any six) **6 X 10 = 60 Marks**

3. Burns unity
4. Critical care service
5. Operation theatre
6. Physical medicine & rehabilitation
7. Telemedicine
8. Psychiatry department
9. Transplantation services
10. Out sourcing

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Rajiv Gandhi University of Health Sciences

IV Semester M.H.A Degree Examination - Nov 2012

[Time: 3 Hours] [Max. Marks: 100]

HOSPITAL ADMINISTRATION

QUALITY MANAGEMENT IN HEALTH CARE

(Revised Scheme)

Q.P. CODE : 8372

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary. Answer all questions

LONG ESSAY **2 X 20 = 40 Marks**

1. Discuss the term process control. Enumerate the distinguishing features of brainstorming and bench marking. Explain the role and function of statistical process control in a hospital
2. Briefly discuss medical audit. What are the prerequisites and problems in implementer medical audit in our hospital

SHORT ESSAY (Answer any six) **6 X 10 = 60 Marks**

3. Explain the term patient focus and involvement
4. Patient satisfaction survey
5. Explain average cength of stag & average waiting time
6. Explain tissue committee
7. Explain the term review and post anesthesia review
8. What is NABH. Explain its process and implementation
9. Explain term discharge status, role of discharge status in quality patient care
10. Explain quality improvement & patient safety

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Rajiv Gandhi University of Health Sciences

IV Semester M.H.A Degree Examination – Nov 2012

[Time: 3 Hours] [Max. Marks: 100]

HOSPITAL ADMINISTRATION

HOSPITAL PLANNING AND ORGANIZATION

(Revised Scheme)

Q.P. CODE : 8370

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary. Answer all questions

LONG ESSAY **2 X 20 = 40 Marks**

1. Discuss the planning & design considerations for an intensive care unit with 8 bed in a tertiary care hospital. Add a note on the nurse requirement for this unit
2. What is Bio medical waste management write a note on methods & benefits of proper waste disposal

SHORT ESSAY (Answer any six) **6 X 10 = 60 Marks**

3. Discuss of hospital Engineering & maintenance department
4. Equipment planning
5. Process of hospital planning team
6. Zoning in OT
7. History of hospitals
8. Disaster management
9. Hospital statistics
10. Designing of clinical laboratory

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Rajiv Gandhi University of Health Sciences

IV Semester M.H.A Degree Examination - May 2012

[Time: 3 Hours] [Max. Marks: 100]

HOSPITAL ADMINISTRATION

QUALITY MANAGEMENT IN HEALTH CARE

(Revised Scheme)

Q.P. CODE : 8372

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary. Answer all questions.

LONG ESSAY 2 X 20 = 40 Marks

1. Explain the term quality control, various types of quality control techniques explain the relation between poka yoke & quality control tools
2. Explain the role of reviews in hospital. Explain the terms mortality review retrospective review and concurrent review.

SHORT ESSAY (Answer any six) 6 X 10 = 60 Marks

3. Explain the term commitment and involvement in service delivery
4. Accreditation
5. Continuous quality improvement
6. Use of clinical practice guidelines
7. LAMA
8. Integration of healthcare system
9. Nursing audit
10. How can we improve the quality services in hospital

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Rajiv Gandhi University of Health Sciences

IV Semester M.H.A Degree Examination – May 2012

[Time: 3 Hours] [Max. Marks: 100]

HOSPITAL ADMINISTRATION
MANAGEMENT OF HOSPITAL SERVICES
(Revised Scheme)

Q.P. CODE : 8371

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary. Answer all questions

LONG ESSAY **2 X 20 = 40 Marks**

1. What is the key function of laboratory? Explain the policies & procedures of laboratory department.write a note on blood bank
2. Discuss the term critical care services enumerate the aspects involved in the management of critical care services

SHORT ESSAY (Answer any six) **6 X 10 = 60 Marks**

3. Medical records department
4. What is the role of medical social worker
5. Dialysis unit
6. Transplantation services
7. Physiotherapy department
8. Cardiology unit
9. Disaster management
10. Inpatient services

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