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8371_2011_2_S204

Rajiv Gandhi University of Health Sciences

IV Semester M.H.A Degree Examination - Nov 2011

[Time: 3 Hours] [Max. Marks: 100]

HOSPITAL ADMINISTRATION

MANAGEMENT OF HOSPITAL SERVICES

(Revised Scheme)

Q.P. CODE : 8371

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary. Answer all questions

LONG ESSAY **2 X 20 = 40 Marks**

1. Discuss the term outsourcing list the services in a hospital that can be outsourced. Enumerate the advantages & disadvantages of outsourcing
2. Discuss the term critical care services enumerate the aspects involved in the management of critical care services

SHORT ESSAY (Answer any six) **6 X 10 = 60 Marks**

3. Day care
4. Nursing services
5. Modern trends in Hospital Administration
6. Burns unit
7. Radiology department
8. Pediatric ENT services
9. Nephrology unit
10. Inpatient services

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8372_2011_2_S273

Rajiv Gandhi University of Health Sciences

IV Semester M.H.A Degree Examination - Nov 2011

[Time: 3 Hours] [Max. Marks: 100]

HOSPITAL ADMINISTRATION

QUALITY MANAGEMENT IN HEALTH CARE

(Revised Scheme)

Q.P. CODE: 8372

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary. Answer all questions

LONG ESSAY **2 X 20 = 40 Marks**

1. What is 'mortality review'? Discuss the significance of mortality review meeting in enhancing the quality of patient care
2. Discuss the steps involved in adopting six-sigma techniques in ensuring continuous quality improvement

SHORT ESSAY (Answer any six) **6 X 10 = 60 Marks**

3. Hospital death rate
4. Taguchi's principles
5. Maternal mortality rate
6. National & International Accreditation bodies
7. Experiences of having implemented quality assurance programs
8. Feigenbaum's philosophy
9. Integration of healthcare system
10. Steps for quality improvement

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Rajiv Gandhi University of Health Sciences

IV Semester M.H.A Degree Examination - Nov 2011

Time: 3 Hours] [Max. Marks: 100]

HOSPITAL ADMINISTRATION

HOSPITAL PLANNING AND ORGANIZATION

(Revised Scheme)

Q.P. CODE : 8370

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary. Answer all questions

ONG ESSAY **2 X 20 = 40 Marks**

1. What is biomedical waste management write a note on safe handling of biomedical waste
2. Explain the planning & designing of blood bank services

HORT ESSAY (Answer any six) **6 X 10 = 60 Marks**

3. Centralize medical gas system
4. Equipment planning
5. Role of administrator in planning a hospital
6. Fire safety in hospitals
7. Application of computers in hospital administration
8. Write a note on project management
9. Facilities & space requirements for central stores
10. Zoning in OT

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