8371_2009_1_S4

Rajiv Gandhi University of Health Sciences

IV Semester M.H.A Degree Examination – May 2010

[Time: 3 Hours] [Max. Marks: 100]

HOSPITAL ADMINISTRATION

MANAGEMENT OF HOSPITAL SERVICES

(Revised Scheme)

Q.P. CODE : 8371

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary. Answer all questions

LONG ESSAY **2 X 20 = 40 Marks**

1. Discuss the term laundry and linen. Enumerate the distinguishing features of laundry system with a suitable diagram. Explain the distribution of linen in a hospital

2. Enumerate the distinguishing features of centralized operation theater system. Explain the role and function of minor operation theater in a hospital

SHORT ESSAY (Answer any six) **6 X 10 = 60 Marks**

3. Telemedicine
4. Mortuary services
5. Housekeeping
6. Hospital acquired infection
7. Accident and emergency services
8. Critical care services
9. Ambulance services
10. Pharmacy

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Rajiv Gandhi University of Health Sciences

IV Semester M.H.A Degree Examination – May 2010

[Time: 3 Hours] [Max. Marks: 100]

HOSPITAL ADMINISTRATION

QUALITY MANAGEMENT IN HEALTH CARE

(Revised Scheme)

Q.P. CODE : 8372

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary. Answer all questions

LONG ESSAY 2 X 20 = 40 Marks

1. Discuss the term process control. Enumerate the distinguishing features of brainstorming and benchmarking. Explain the role and function of statistical process control in a hospital

2. Discuss the term review. Enumerate the distinguishing features of retrospective process review and concurrent process review. Explain the role and function of average length of stay.

SHORT ESSAY (Answer any six) 6 X 10 = 60 Marks

3. Integration of health care system
4. Accreditation
5. Essential concepts of quality assurance
6. Patient satisfaction survey
7. Nursing audit
8. LAMA
9. Relationship between quality and patient safety
10. Need for quality improvement in health care

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Rajiv Gandhi University of Health Sciences

IV Semester M.H.A Degree Examination – May 2010

[Time: 3 Hours] [Max. Marks: 100]

HOSPITAL ADMINISTRATION

HOSPITAL PLANNING AND ORGANIZATION

(Revised Scheme)

Q.P. CODE : 8370

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary. Answer all questions.

2 X 20 = 40 Marks

LONG ESSAY

1. Explain the steps in planning and design of 500 bedded super speciality hospital.

2. Discuss the general principles of buying equipments and supplies in the hospital. Enumerate the various methods of buying. Explain the various methods of ordering equipments and supplies in the hospital.

6 X 10 = 60 Marks

SHORT ESSAY (Answer any six)

3. Mechanical and electrical standards in a hospital
4. Occupation safety
5. Design of diagnostic services
6. Hospital management information system
7. Architects brief
8. Plan and design of the OT Unit
9. Disaster management
10. Role and functions of administration in planning of hospital

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