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Rajiv Gandhi University of Health Sciences

IV Semester M.H.A Degree Examination - October 2009

[Time: 3 Hours] [Max. Marks: 100]

HOSPITAL ADMINISTRATION

MANAGEMENT OF HOSPITAL SERVICES

(Revised Scheme)

Q.P. CODE : 8371

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary. Answer all questions

LONG ESSAY **2 X 20 = 40 Marks**

1. Discuss the importance of ratio of nurse to the patients. Enumerate the distinguishing features of nursing service in hospital

2. Discuss the term social service. Enumerate the characteristics features of a social service. Explain the role and functions of a medical social worker

SHORT ESSAY (Answer any six) **6 X 10 = 60 Marks**

3. Difference between marketing and PR department in a hospital
4. Decentralized dietary department
5. Medical Records department
6. Importance of bed management in IP department
7. Supportive services of a hospital
8. Hospital acquired infection
9. OPD's (Out Patient Departments)
10. Transplantation services

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Rajiv Gandhi University of Health Sciences

IV Semester M.H.A Degree Examination - October 2009

[Time: 3 Hours] [Max. Marks: 100]

HOSPITAL ADMINISTRATION

QUALITY MANAGEMENT IN HEALTH CARE

(Revised Scheme)

Q.P. CODE : 8372

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary. Answer all questions

LONG ESSAY **2 X 20 = 40 Marks**

1. Discuss the term process control. Enumerate the distinguishing features of brainstorming and benchmarking. Explain the role and function of statistical process control in a hospital

2. Discuss the term review. Enumerate the distinguishing features of retrospective process review and concurrent process review. Explain the role and function of average length of stay

SHORT ESSAY (Answer any six) **6 X 10 = 60 Marks**

3. Integration of health care system
4. Accreditation
5. Essential concepts of quality assurance
6. Patient satisfaction survey
7. Nursing audit
8. LAMA
9. Relationship between quality and patient safety
10. Need for quality improvement in health care

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Rajiv Gandhi University of Health Sciences

IV Semester M.H.A Degree Examination - October 2009

[Time: 3 Hours] [Max. Marks: 100]

HOSPITAL ADMINISTRATION

HOSPITAL PLANNING AND ORGANIZATION

(Revised Scheme)

Q.P. CODE : 8370

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary. Answer all questions

LONG ESSAY **2 X 20 = 40 Marks**

1. Explain the importance of long term planning of a hospital to ensure future expansion

2. Discuss the term bio-medical waste management. Enumerate the salient features of collection, segregation, transportation and disposal of waste. Explain the various types of waste and importance of color codifications of waste

SHORT ESSAY (Answer any six) **6 X 10 = 60 Marks**

3. Functional plans
4. Site survey
5. Essentials of plan and design of utility services
6. Occupational safety
7. Disaster management
8. Role and functions of architect
9. Evaluation of hospital services
10. Discuss the necessity of input from respective departments while planning of equipment purchase

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