Rajiv Gandhi University of Health Sciences, Karnataka

III Semester M.H.A Degree Examination – 17-Jan-2022

[Time: 3 Hours] **[Max. Marks: 100]**

HOSPITAL ADMINISTRATION - (RS-2)
LEGAL ISSUES IN HEALTHCARE AND BUSINESS ETHICS
Q.P. CODE: 8369

Your answers should be specific to the questions asked.
Draw neat, labeled diagrams wherever necessary.

Answer All The Questions **10 X 10 = 100 Marks**

1. Discuss the term Bio-medical waste. Explain the salient features of bio-medical waste management act.
2. Explain the distinguishing features of Mental Health Act.
3. Discuss the term health care consumer. Enumerate the distinguishing features of Consumer Protection Act.
4. What is medical negligence? Explain the different types of negligence. Write a note on the elements of negligent action.
5. Discuss the provisions under PCPNDT Act.
6. Write a note on Patients Rights and Responsibilities. Define vicarious liability.
7. Important provision of Indian Contracts Act. Define contract. What are the essentials of a valid contract? What is void contract?
8. Write a note on sources of Law. What is law of Tort?
9. Discuss the term wage and salary. Enumerate the distinguishing features of Minimum Wages Act and Payment Of Wages Act.
10. Enumerate the distinguishing features of Organ Transplantation Act.

III Semester M.H.A Degree Examination - 21-Jan-2022

[Time: 3 Hours] **[Max. Marks: 100]**

HOSPITAL ADMINISTRATION (RS-4)
Legal Issues in Health Care and Business Ethics – (RS-4)
Q.P. CODE: 8724

Your answers should be specific to the questions asked.
Draw neat, labeled diagrams wherever necessary.

Answer All The Questions **10 X 10 = 100 Marks**

1. Enumerate the important features of consumer protection act and the applicability in healthcare.
2. What are the main provisions of prenatal diagnostic techniques (PCPNDT Act, 1994)?
3. Explain AERB rules for radiation safety in hospitals.
4. Discuss the relevance of Bio-medical waste management act in health care.
5. What are the salient features of environment protection Act?
6. Enumerate the distinguishing features of minimum wages Act and payment of wages Act.
7. Write a note on Medical Termination of Pregnancy Act (MTP Act).
8. What are the sources of Indian law? Explain Vicarious Liability and Dying declaration.
9. Discuss Transplantation of Human Organs Act with reference to Kidney Transplantation.
10. Write a note on rights of patient. What is informed consent?

Rajiv Gandhi University of Health Sciences, Karnataka

III Semester M.H.A Degree Examination – 05-Jan-2022

Time: Three Hours Max. Marks: 100 Marks

HOSPITAL ADMINISTRATION

Human Resource Management & Industrial Relations

PAPER-I - (RS-5)

Q.P. CODE: 8738

Your answers should be specific to the questions asked
Draw neat, labeled diagrams wherever necessary

Answer All The Questions **10 x 10 = 100 Marks**

1. Explain the necessity of human resource management in a healthcare organisation, as well as the difficulties and possibilities it presents
2. Distinguish between the terms "Recruitment" and "Selection"
3. Define the concept of employee welfare. Examine India's statutory laws for employee welfare
4. Define job evaluation and discuss its methods
5. Describe how HRM evolved into a managerial function
6. In-depth discussion of the selection process and methodologies adopted
7. Differentiate between job analysis and job evaluation
8. "Performance management is critical to achieving corporate objectives" explain
9. Describe the placement and induction procedures in detail
10. What are the various human resource development objectives?

III Semester M.H.A Degree Examination – 10-Jan-2022

Time: Three Hours Max. Marks: 100 Marks

HOSPITAL ADMINISTRATION

Public Relations and Marketing Management in Health Care

PAPER-II (RS-5)

Q.P. CODE: 8739

Your answers should be specific to the questions asked
Draw neat, labeled diagrams wherever necessary

Answer All The Questions **10 x 10 = 100 Marks**

1. What is marketing? What are the approaches to marketing and explain how business and marketing are changing?
2. Discuss briefly the significance of product positioning.
3. Discuss the procedure adopted for price determination in a hospital.
4. Explain the marketing management process for services.
5. What are the various methods of sales forecasting?
6. Note on application of marketing in healthcare.
7. Discuss the regulatory laws and ethical issues for medical tourism.
8. Explain public relation tools.
9. Explain briefly product life cycle.
10. Write a short note on social marketing with suitable example from healthcare.

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III Semester M.H.A Degree Examination – 13-Jan-2022

Time: Three Hours Max. Marks: 100 Marks

HOSPITAL ADMINISTRATION

Legal Aspects in Health Care and Business Ethics

PAPER-III (RS-5)

Q.P. CODE: 8740

Your answers should be specific to the questions asked
Draw neat, labeled diagrams wherever necessary

Answer All The Questions **10 x 10 = 100 Marks**

1. Write a note on Bio-Medical Waste Management Rules
2. Describe the objectives and features of Indian Evidence Act
3. Explain the important provisions of the Indian Constitution
4. Explain the ethical regulations of the Indian Medical Council
5. Write a note on MTP Act and birth and death Registration Act
6. Define the term company. Write a note on Companies Act
7. What is Medical Negligence? Explain its components
8. State the provisions of Prevention of Food Adulteration Act
9. Explain the various drug controlling mechanisms followed in India
10. Explain the scope of Industrial Disputes Act 1947

III Semester M.H.A Degree Examination – 18-Jan-2022

Time: Three Hours Max. Marks: 100 Marks

HOSPITAL ADMINISTRATION

Quality Management in Health Care

PAPER-IV (RS-5)

Q.P. CODE: 8741

Your answers should be specific to the questions asked
Draw neat, labeled diagrams wherever necessary

Answer All The Questions **10 x 10 = 100 Marks**

1. Define quality and what are the determinants of quality? Write a note on Donabedian's model.
2. What is accreditation and what are its benefits. Explain about ISO implementation in hospital.
3. Explain mortality review and its importance.
4. Explain the significance and principles of total quality management (TQM).
5. Briefly explain the different types of audits done in a hospital.
6. Discuss in detail the steps involved in application of six-sigma to ensure quality improvement.
7. Write a note on 5 'S' method its applications in healthcare.
8. Explain the concept of patient safety. Write a note on patient safety situations causing concern in a hospital.
9. What are the criteria and standards for evaluation of facility management in a hospital?
10. Briefly write about statistical quality control.