(13)

8367_2011_1_S202

Rajiv Gandhi University of Health Sciences

III Semester M.H.A Degree Examination - May 2011

Time: 3 Hours] [Max. Marks: 100]

HOSPITAL ADMINISTRATION

HUMAN RESOURCES MANAGEMENT IN HEALTHCARE

(Revised Scheme)

Q.P. CODE : 8367

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary. Answer all questions

ONG ESSAY

2 X 20 = 40 Marks

1. Define Job Description and Job Specification. Prepare Job Description of a Resident Doctor and a Laboratory Technician in the central Laboratory of a 500 bedded Teaching Hospital.

2. What is Manpower Planning? Discuss various considerations in the Manpower Planning of a Corporate Hospital.

HORT ESSAY (Answer any six)

6 X 10 = 60 Marks

3. Functions of a personnel Manager in a Hospital
4. Competency Mapping
5. Brain Storming
6. Accident benefits under ESI scheme
7. Estimate the nursing manpower for a 200 bedded District Acute General Hospital
8. Common causes of employees Grievance
9. Participative Management
10. Notice of Enquiry

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8369_2011_1_S206

Rajiv Gandhi University of Health Sciences

III Semester M.H.A Degree Examination - May 2011

: 3 Hours] [Max. Marks: 100]

HOSPITAL ADMINISTRATION

LEGAL ISSUES IN HEALTHCARE AND BUSINESS ETHICS

(Revised Scheme)

Q.P. CODE : 8369

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary. Answer all questions

G ESSAY **2 X 20 = 40 Marks**

When professional Negligence does amounts to criminal Negligence under the penal law of nation? When does the doctor can take shelter under 'Bonafide grounds? What are the legal procedures to be conducted while registering the Medico Legal Case in the suspected case of injuries

Discuss the term wage & salary. Enumerate the distinguishing features of minimum wages act & payment of wages act. Explain the salient features of gratuity & equal remuneration act

RT ESSAY (Answer any six) **6 X 10 = 60 Marks**

Trade union act

MTP act

LAW on notifiable disease

Minimum wages

Patents rights

International health regulation issued by WHO

Morale reasoning and organization culture

Pyramid of corporate social responsibility

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10

8367_2011_2_S271

Rajiv Gandhi University of Health Sciences

III Semester M.H.A Degree Examination - Nov 2011

Time: 3 Hours] [Max. Marks: 100]

HOSPITAL ADMINISTRATION

HUMAN RESOURCES MANAGEMENT IN HEALTHCARE

(Revised Scheme)

Q.P. CODE: 8367

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary. Answer all questions

LONG ESSAY **2 X 20 = 40 Marks**

1. Write a note on performance appraisal in your opinion. How should the HR department formulate an appraisal policy that covers the whole range of hospital employees – from doctors to class IV
2. Define selection, explain its purpose importance. What are the selection techniques you could use for nurses

SHORT ESSAY (Answer any six) **6 X 10 = 60 Marks**

3. HRM
4. Job analysis
5. How does orientation help new employees in an organization? What are the best methods of orienting them
6. How do incentives help in motivating employees
7. Wage policy in India
8. Employee safety in hospital
9. Write a note on Tranining
10. Collective bargaining

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