9

Code No.: YJ-2769-A

NISTRATION
)N, 2003
IENT
y

[Max. Marks : 80

15 marks. [4x15=60]

epidemiology in public health
ages of a Case Control Study.

ule (PSIS) ? How would you
al programmes of a medical

anagement in health care.

the Maslow need hierarchy
s applicable to health care

s. [2x10=20]

health care.

ch Institute (NEERI) and

30

RK—2135

SECOND YEAR M.Sc. (HOSPITAL ADMINISTRATION) DEGREE EXAMINATION, 2002

Paper I

Time : Three Hours Maximum : 80 Marks

Long Essays : (Answer *all* questions.)

1. Define Health Information system and elaborate on its application in Health Care Institution.
2. Discuss the nature and significance of Medical Research in Health Care activities.
3. Discuss the role of Public Relations in the hospital.
4. What do you understand by target group ? What is its relevance in marketing of health care products ?

(4 × 15 = 60 marks)

Short Essays : (Write short notes on any *two*.)

5. Financial Information system.
6. System analysis and design.
7. Machine language.
8. Marketing programme.

(2 × 10 = 20 marks)

S.N.D.T. WOMEN'S UNIVERSITY CENTRAL LIBRARY

Code No.: YJ-2769-
ATION
)3

[Max. Marks : 80

(31)

RK—2136

SECOND YEAR M.Sc. (HOSPITAL ADMINISTRATION) DEGREE EXAMINATION, 2002

Paper II—HOSPITAL ORGANISATION AND MANAGEMENT SYSTEM, PRINCIPLES OF ACCOUNTS, HOSPITAL FINANCE

Time : Three Hours Maximum : 80 Marks

Long Essays : (Answer *all* the questions.)

1. Examine the relevance of operational and management control in health care.
2. Explain how can one monitor the financial health of the hospital.
3. What is Capital Budgeting ? What is its significance in the hospital ?
4. Explain the importance of strategic leadership and Organisational Environment in Health Care Institutions.

(4 × 15 = 60 marks)

Short Essays : (Write short notes on any *two*.)

5. Hospital Organisation.
6. Dividend Policy.
7. Basis for allocation of overhead.
8. Medical ethics.

(2 × 10 = 20 marks)

DR. MULER'S CENTRAL LIBRARY

Code No.: YJ-2769

ATION
03

[Max. Marks : 80

(32)

RK—2137

SECOND YEAR M.Sc. (HOSPITAL ADMINISTRATION) DEGREE EXAMINATION, 2002

Paper III

Time : Three Hours Maximum : 80 Marks

Long Essays : (Answer *all* questions.)

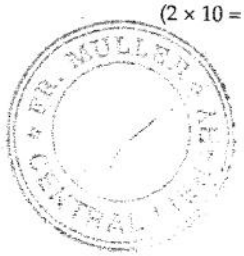
1. What are different patterns of nursing unit design ? How the nursing care in a Nursing unit is organised ?
2. In vertical structure, what factors will you consider for planning an OT of a 30 beded hospital. Write SOP (Standard Operation Procedure) for administration of such OT complex.
3. Write briefly on suspension, dismissal and discharge.
4. What is Total Quality Management ? What steps will you take to implement this concept in large hospital ?

(4 × 15 = 60 marks)

Short Essays : (Answer any *two*.)

5. Essential components of consent form.
6. Counselling programme for subordinates.
7. Job specification.
8. Average length of stay as an indicator of efficiency of a hospital.

(2 × 10 = 20 marks)



29

Code No.: YJ-2769

IINISTRATION
ION, 2003
:MENT
ıry

[Max. Marks : 80

33

RK—2138

SECOND YEAR M.Sc. (HOSPITAL ADMINISTRATION) DEGREE EXAMINATION, 2002

Paper IV—HEALTH MANAGEMENT

Time : Three Hours Maximum : 80 Marks

Long Essays : (Answer *all* questions.)

1. Explain SWOT Analysis and role of Strategic Management in Health Care.
2. Discuss the role of committees in relation to total quality management of 1000 bedded hospital managed by an International Non-Government Organisation (INGO).
3. "Doctor Manage yourself or get managed." Discuss the statement in the light of increasing demand for full-time qualified hospital administrators.
4. How the terms "group", "goals", "influence" and "acceptance" related to leadership. Can any *one* of them excluded.

(4 × 15 = 60 marks)

Short Essays : (Write short notes on any *two*.)

5. Health Maintenance Organisation (HMO) in Indian Scenerio.
6. Emerging trends in mode of payment of health care services.
7. Networking in Health Care.
8. Environmental Epidemiology.

(2 × 10 = 20 marks)

2

RK—2135

SECOND YEAR M.Sc. (HOSPITAL ADMINISTRATION) DEGREE EXAMINATION, 2002

Paper I

Three Hours Maximum : 80 Marks

Essays : (Answer *all* questions.)

Define Health Information system and elaborate on its application in Health Care Institution.

Discuss the nature and significance of Medical Research in Health Care activities.

Discuss the role of Public Relations in the hospital.

What do you understand by target group ? What is its relevance in marketing of health care products ?

(4 × 15 = 60 marks)

Essays : (Write short notes on any *two*.)

Financial Information system.

System analysis and design.

Machine language.

Marketing programme.

(2 × 10 = 20 marks)

5

RK—2136

SECOND YEAR M.Sc. (HOSPITAL ADMINISTRATION) DEGREE EXAMINATION, 2002

Paper II—HOSPITAL ORGANISATION AND MANAGEMENT SYSTEM, PRINCIPLES OF ACCOUNTS, HOSPITAL FINANCE

Time : Three Hours Maximum : 80 Marks

Long Essays : (Answer *all* the questions.)

1. Examine the relevance of operational and management control in health care.
2. Explain how can one monitor the financial health of the hospital.
3. What is Capital Budgeting ? What is its significance in the hospital ?
4. Explain the importance of strategic leadership and Organisational Environment in Health Care Institutions.

(4 × 15 = 60 marks)

Short Essays : (Write short notes on any *two*.)

5. Hospital Organisation.
6. Dividend Policy.
7. Basis for allocation of overhead.
8. Medical ethics.

(2 × 10 = 20 marks)

3

RK—2137

SECOND YEAR M.Sc. (HOSPITAL ADMINISTRATION) DEGREE EXAMINATION, 2002

Paper III

Three Hours | Maximum : 80 Marks

Essays : (Answer *all* questions.)

1. What are different patterns of nursing unit design ? How the nursing care in a Nursing unit is organised ?

2. In vertical structure, what factors will you consider for planning an OT of a 30 beded hospital. Write SOP (Standard Operation Procedure) for administration of such OT complex.

3. Write briefly on suspension, dismissal and discharge.

4. What is Total Quality Management ? What steps will you take to implement this concept in large hospital ?

(4 × 15 = 60 marks)

Essays : (Answer any *two*.)

5. Essential components of consent form.

6. Counselling programme for subordinates.

7. Job specification.

8. Average length of stay as an indicator of efficiency of a hospital.

(2 × 10 = 20 marks)

SECOND YE
ADMINIST
EXAMI

Paper IV—HO

Time : Three Hours

Long Essays : (Answer *a*

1. Explain the role
in the managem
hospital.
2. Assess the cont
behavioural scien
hospital.
3. What is Budgeti
achieve a good f
hospital.
4. Define Leadersh
leadership in a 5
a Non-Governm
concept of Publi

Short Essays : (any *two*)

5. "A management
of command an
failure." Elucida
6. Write a note on
Maintenance Or
Insurance to Dia
7. Health Care Re
maximize reso
Partnership (PP
8. Briefly discuss t
management of

t the
ity ?
ırks)

ents.

rks)

4

RK—2138

SECOND YEAR M.Sc. (HOSPITAL ADMINISTRATION) DEGREE EXAMINATION, 2002

Paper IV—HEALTH MANAGEMENT

Time : Three Hours Maximum : 80 Marks

Long Essays : (Answer *all* questions.)

1. Explain SWOT Analysis and role of Strategic Management in Health Care.
2. Discuss the role of committees in relation to total quality management of 1000 bedded hospital managed by an International Non-Government Organisation (INGO).
3. "Doctor Manage yourself or get managed." Discuss the statement in the light of increasing demand for full-time qualified hospital administrators.
4. How the terms "group", "goals", "influence" and "acceptance" related to leadership. Can any *one* of them excluded.

(4 × 15 = 60 marks)

Short Essays : (Write short notes on any *two*.)

5. Health Maintenance Organisation (HMO) in Indian Scenerio.
6. Emerging trends in mode of payment of health care services.
7. Networking in Health Care.
8. Environmental Epidemiology.

(2 × 10 = 20 marks)

1

RK—2138-A

SECOND YEAR M.Sc. (HOSPITAL ADMINISTRATION) DEGREE EXAMINATION, 2002

Paper IV—HOSPITAL MANAGEMENT

: Three Hours Maximum : 80 Marks

g Essays : (Answer *all* questions.)

1. Explain the role of communication and co-ordination in the management of differences and conflicts in a hospital.

2. Assess the contributions of human relations and behavioural sciences in the management of a corporate hospital.

3. What is Budgeting ? Discuss the role of budgeting to achieve a good financial health of a multidisciplinary hospital.

4. Define Leadership. Mention the essential qualities for leadership in a 500 bedded community hospital run by a Non-Government Organisation (NGO) with the concept of Public Private Partnership (PPP) concept.

(4 × 15 = 60 marks)

rt Essays : (any *two*)

5. "A management which violates the principles of unity of command and unity of direction is doomed to failure." Elucidate.

6. Write a note on networking of hospitals with Health Maintenance Organisation (HMOS) and role of Health Insurance to Diagnostic Related Groups (DRGs).

7. Health Care Resources are in short supply. How to maximize resource utilisation by Public Private Partnership (PPP) concept.

8. Briefly discuss the role of medical audit in total quality management of Health Care Programmes.

(2 × 10 = 20 marks)

RK—2138

SECOND YEAR M.Sc. (HOSPITAL ADMINISTRATION) DEGREE EXAMINATION, 2002

Paper IV—HEALTH MANAGEMENT

) ıe : Three Hours Maximum : 80 Marks

ic ıg Essays : (Answer *all* questions.)

1. Explain SWOT Analysis and role of Strategic Management in Health Care.
2. Discuss the role of committees in relation to total quality management of 1000 bedded hospital managed by an International Non-Government Organisation (INGO).
3. "Doctor Manage yourself or get managed." Discuss the statement in the light of increasing demand for full-time qualified hospital administrators.
4. How the terms "group", "goals", "influence" and "acceptance" related to leadership. Can any *one* of them excluded.

(4 × 15 = 60 marks)

ort Essays : (Write short notes on any *two*.)

5. Health Maintenance Organisation (HMO) in Indian Scenerio.
6. Emerging trends in mode of payment of health care services.
7. Networking in Health Care.
8. Environmental Epidemiology.

(2 × 10 = 20 marks)

8

RK—2107

SECOND YEAR M.Sc. (HOSPITAL ADMINISTRATION) DEGREE EXAMINATION, 2002

Paper I

Time : Three Hours Maximum : 80 Marks

Long Essays : (Answer *all* questions.)

1. What are the advantages of using hardware for processing as opposed to software? Where is software advantageous ?
2. What do you mean by in-service training ? Discuss its importance in a hospital.
3. Define Public relations. How are the activities of public relations carried out in a health care system ?
4. Describe briefly the role of government agencies and third parties in the reimbursement of health scheme.

(4 × 15 = 60 marks)

Short Essays : (on any *two*)

5. Marketing theory.
6. Market segmentation.
7. Social service sector.
8. Tele Medicine.

(2 × 10 = 20 marks)

9

RK—2108

SECOND YEAR M.Sc. (HOSPITAL ADMINISTRATION) DEGREE EXAMINATION, 2002

Paper II—HOSPITAL COST AND MANAGEMENT ACCOUNTING, HOSPITAL ORGANISATION AND MANAGEMENT SYSTEM, AND ADVANCED HOSPITAL FINANCE

Time : Three Hours Maximum : 80 Marks

Long Essays : (Answer *all* questions.)

1. Discuss the importance of Management Information System to Hospitals. Illustrate your answer with an example.

2. What do you mean by Continuous Quality Improvement ? Discuss some of the Quality Management Techniques that can be effectively used in hospitals.

3. Describe the significance of fixed and working capital. What factors determine the need for them ?

4. Suggest an ideal pricing policy for medium and large sized hospitals.

(4 × 15 = 60 marks)

Short Essays : (on any *two*)

5. Financial health of hospitals.

6. Health Insurance Scheme.

7. Productivity Standards.

8. Internal control and Audit.

(2 × 10 = 20 marks)

7

RK—2109

SECOND YEAR M.Sc. (HOSPITAL ADMINISTRATION) DEGREE EXAMINATION, 2002

Paper III

Time : Three Hours Maximum : 80 Marks

Long Essays : (Answer *all* questions)

1. Briefly mention the factors affecting the quality of care rendered by hospital.
2. Define an Intensive care unit. What are the guiding principles of planning an Intensive Care Unit ?
3. Explain the concept of regionalisation and discuss its relevance in achieving health for all.
4. What is job description and job specification ? Explain the steps in preparing job description for nurses.

(4 × 15 = 60 marks)

Short Essays : (Answer any *two*)

5. Zoning in O.T.
6. Nurse fatigue factor.
7. Doctor-patient communication.
8. Minimum Wages Act.

(2 × 10 = 20 marks)

10

RK—2110

SECOND YEAR M.Sc. (HOSPITAL ADMINISTRATION) DEGREE EXAMINATION, 2002

Paper IV—HOSPITAL MANAGEMENT

Time : Three Hours Maximum : 80 Marks

Long Essays : (Answer *all* questions)

1. What are Health Management Organisations (HMOS) ? Discuss the future role of HMOS in running hospitals in India in the light of liberalization, globalisation and privatisation.
2. What is meant by Total Quality Management (TQM) ? What is the role of TQM in the present consumer oriented society of India ?
3. Enumerate the principal steps in the process of planning a Thousand bedded teaching hospital. Describe any *three* steps in detail to transform a low performing hospital to a high performing hospital.
4. What are cost and profit centres ? How to apportion costs under various heads by using cross subsidy concepts of a corporate hospital having residency training programmes.

(4 × 15 = 60 marks)

Short Essays : (Answer any *two*)

5. Write a note on Organisation Chart of a Thousand bedded industrial hospital.
6. Briefly explain Span of Control as applicable to a corporate hospital belonging to a chain of hospitals.
7. What is meant by Collective bargaining ? How to apply the concept to a Non-Government (NGO) Hospital ?
8. What are the essentials of good orders and instructions as applicable to housekeeping of a private hospital having three hundred beds capacity ?

(2 × 10 = 20 marks)

RK—2110-A

SECOND YEAR M.Sc. (HOSPITAL ADMINISTRATION) DEGREE EXAMINATION, 2002

Paper IV—HEALTH MANAGEMENT

Time : Three Hours Maximum : 80 Marks

Long Essays : (Answer *all* questions)

1. Why has attention recently been directed towards the professional management of hospitals and health care organisations by formally qualified hospital administrators.
2. Explain why "the level of effectiveness and efficiency in a health care organisation is directly related to the quality of problem solving and decision-making".
3. Discuss the major features of Break-even analysis, areas to which it can be applied in hospitals and awareness it can provide.
4. Discuss the range of factors a hospital administrator might wish to consider in making an important decision. What role should quantitative techniques play in the decision ?

(4 × 15 = 60 marks)

Short Essays : (Answer any *two*)

5. Cross subsidy concept in teaching hospitals.
6. Accreditation of hospitals.
7. Management by walking around hospitals.
8. Importance of feedback in communication in corporate hospitals.

(2 × 10 = 20 marks)

(34)

RK—2138-A

SECOND YEAR M.Sc. (HOSPITAL ADMINISTRATION) DEGREE EXAMINATION, 2002

Paper IV—HOSPITAL MANAGEMENT

Time : Three Hours Maximum : 80 Marks

Long Essays : (Answer *all* questions.)

1. Explain the role of communication and co-ordination in the management of differences and conflicts in a hospital.
2. Assess the contributions of human relations and behavioural sciences in the management of a corporate hospital.
3. What is Budgeting ? Discuss the role of budgeting to achieve a good financial health of a multidisciplinary hospital.
4. Define Leadership. Mention the essential qualities for leadership in a 500 bedded community hospital run by a Non-Government Organisation (NGO) with the concept of Public Private Partnership (PPP) concept.

(4 × 15 = 60 marks)

Short Essays : (any *two*)

5. "A management which violates the principles of unity of command and unity of direction is doomed to failure." Elucidate.
6. Write a note on networking of hospitals with Health Maintenance Organisation (HMOS) and role of Health Insurance to Diagnostic Related Groups (DRGs).
7. Health Care Resources are in short supply. How to maximize resource utilisation by Public Private Partnership (PPP) concept.
8. Briefly discuss the role of medical audit in total quality management of Health Care Programmes.

(2 × 10 = 20 marks)