Rajiv Gandhi University of Health Sciences, Karnataka

I Semester M.H.A Degree Examination - 16-Jul-2021

Time: 3 Hours | Max. Marks: 100 Marks

HOSPITAL ADMINISTRATION

Hospital Organization and Management Theory (RS4)

Q.P. CODE: 8711

Your answers should be specific to the questions asked.
Draw neat, labeled diagrams wherever necessary.

Answer All The Questions | 10 X 10 = 100 Marks

1. Explain the techniques of motivation that can be used for employees by any two theories of motivation.
2. Define job specification and job description.
3. Vroom's expectancy theory.
4. Explain communication networks in an organization. Comment on Grapherine communication.
5. Explain the process of manpower planning for a 500 bedded hospital.
6. What is the impact of organizational climate on the work environment and what are the determinants of organisational climate?
7. What are the factors that affect the cohesiveness of the groups and how does this affect the organization as a whole?
8. Explain with examples as to how a hospital can affectively apply each of the learning theories into practice.
9. What are the determinants and pitfalls of group behavior?
10. Define Type A and Type B personality and factors that influence perception.

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I Semester M.H.A Degree Examination - 29-Jul-2021

Time: 3 Hours | Max. Marks: 100

HOSPITAL ADMINISTRATION

Research Methodology and Operations Research (RS 4)

Q.P. CODE: 8713

Your answers should be specific to the questions asked.
Draw neat, labeled diagrams wherever necessary.

Answer All The Questions | 10 X 10 = 100 Marks

1. hat is scientific method? Explain the ethical guidelines involved in hospital management research.
2. plain the various aspects of Review of literature.
3. plain the principles involved in experimental studies.
4. scribe any two experimental designs applicable in hospital administration.
5. hat is operation research? Describe steps involved in operations research.
6. plain the different time factors which can be calculated in Critical path method and their uses in monitoring of project management.
7. llowing are the activities of a project with their likely time and cost of the activities. If it is assumed that under Optimistic conditions, duration of completion of each activity can be reduced by three days while this duration will increase by four days under pessimistic conditions, recalculate the time for each activity as per PERT and estimate the total cost of the project.

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Activity	Likely time for completion of the activity in days	Cost per day of activity in Rs.
A	3	20
B	5	50
C	4	60
D	2	40
E	3	35
F	9	15
G	8	45
H	7	40
I	9	50

8. ıat is meant by Time series? Explain different trends associated with Time series analysis with examples.
9. :scribe Simulation technique.
10. plain the steps in writing research report.

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I Semester M.H.A Degree Examination - 04-Aug-2021

[Time: 3 Hours] [Max. Marks: 100]

HOSPITAL ADMINISTRATION – (RS-4)

Accounting in Health Care

Q.P. CODE: 8714

Your answers should be specific to the questions asked.
Draw neat, labeled diagrams wherever necessary.

Answer All The Questions 10 X 10 = 100 Marks

1. Discuss the importance of ratio analysis in hospital administration.
2. Explain the activity based costing in relevance to hospital administration.
3. Explain the accounting concepts in detail.
4. Cost volume profit analysis is a tool for decision making explain.
5. Explain human resource accounting.
6. Write a note on pricing strategies generally followed in a hospital.
7. Explain funds flow statement. What is Margin of safety?
8. Explain the concept of service costing. What is absorption costing?
9. Discuss the various emerging trends occurred in accounting in recent time.
10. What is leasing? Write a note on equity funds.

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I Semester M.H.A Degree Examination - 02-Aug-2021

[Time: 3 Hours] [Max. Marks: 100]

HOSPITAL ADMINISTRATION

Fundamentals of Management and Organizational Behaviour

PAPER-I - (RS5)

Q.P. CODE: 8730

Your answers should be specific to the questions asked.
Draw neat, labeled diagrams wherever necessary.

Answer All The Questions 10 X 10 = 100 Marks

1. Explain the contribution and scientific management theory made by F.W.Taylor.
2. Describe the process of MBO. Briefly explain how MBO is beneficial to a hospital.
3. What are the various styles of leadership? Distinguish between a leader and manager.
4. How are attitudes formed? What are its characteristics and components?

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5. Explain the organizational change process and suggest ways to overcome the resistance to change.

6. Describe Transactional Analysis. How can Transactional Analysis be effectively applied for conflict resolution in a hospital.

7. Explain the importance of communication in a hospital. What are the barriers affecting communication.

8. Describe different methods which can be used to train Hospital Employees.

9. What is delegation of authority and bring out its difference with decentralization?

10. What is perspective planning? Briefly explain the types of plans that are used by managers in an organization.

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I Semester M.H.A Degree Examination - 04-Aug-2021

[Time: 3 Hours] [Max. Marks: 100]

HOSPITAL ADMINISTRATION
EPIDEMIOLOGY AND PUBLIC HEALTH ADMINISTRATION
PAPER – II (RS5)
Q.P. CODE: 8731

Your answers should be specific to the questions asked.
Draw neat, labeled diagrams wherever necessary.

Answer All The Questions 10 X 10 = 100 Marks

1. Enumerate the strategies adopted in National Leprosy Eradication Programme in India.

2. Briefly explain the following terms- a) Surveillance b) Monitoring of a programme c) Notifiable Diseases.

3. Discuss the principles and methods of health education.

4. Discuss occupational health hazards and preventive measures to be adopted to provide safe working environment.

5. Define Primary health care. Write Elements and principles in Primary Health care.

6. Describe the importance of Health planning and Management in India.

7. Classify epidemiological studies. Briefly explain the descriptive studies in epidemiology with suitable example.

8. Enumerate Modes of intervention and how it is helping in preventing Epidemics?

9. Explain hospital waste management.

10. Explain planning cycle.

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I Semester M.H.A Degree Examination - 09-Aug-2021

[Time: 3 Hours] [Max. Marks: 100]

HOSPITAL ADMINISTRATION
Management of Non Clinical Services
Paper-IV - (RS-5)
Q.P. CODE: 8733

Your answers should be specific to the questions asked.
Draw neat, labeled diagrams wherever necessary.

Answer All The Questions 10 X 10 = 100 Marks

1. Write a note on radiology and imaging services and safety measures in radiology department.
2. Explain the role of IT department in hospital and importance of database management system.
3. Describe material planning process.
4. How do you ensure electrical safety of medical equipment's in a hospital?
5. Discuss housekeeping services recommend whether housekeeping services can be outsource with reasons.
6. Explain the policies and procedures followed in blood bank and requirements for establishing the blood bank.
7. Write a note on medical records department.
8. Write a note on engineering department and Manifold.
9. Write a note on letter of credit.
10. Write a note on biomedical waste management.

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