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Rajiv Gandhi University of Health Sciences

I Semester M.H.A Degree Examination – Oct/Nov 2014

Time: 3 Hours] [Max. Marks: 100]

HOSPITAL ADMINISTRATION

PRINCIPLES OF MANAGEMENT

(RS 2 & RS 3)

Q.P. CODE : 8359

DR. MULLER'S CENTRAL LIBRARY

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary

LONG ESSAY **2 X 20 = 40 Marks**

1. Explain how you organize the various clinical and supportive services in a tertiary care Hospital
2. Elaborate the functions of Human resources management department in a hospital from Human resources planning to separation of employees

SHORT ESSAY (Any Six Only) **6 X 10 = 60 Marks**

3. Write a note on conceptual and technical skills required for a hospital manager
4. Write a note on management process
5. "Budgets can be tool for both planning and controlling". Explain
6. Define controlling. What are the steps involved in controlling
7. Maslows need hierarchy theory of motivation
8. Importance of communication in a hospital
9. Write a note on leadership theories
10. Interpersonal skills

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HOSPITAL ADMINISTRATION

OPERATION RESEARCH AND RESEARCH METHODOLOGY INCLUDING RESEARCH ETHICS

(Revised Scheme)

Q.P. CODE : 8361

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary.

NG ESSAY **2 X 20 = 40 Marks**

1. Describe the significance and scope of research in decision-making. Illustrate your answer.
2. Explain the steps in research problem formulation.

HORT ESSAY **6 X 10 = 60 Marks**

3. Explain the need of classification and tabulation of data.
4. Formulation of hypothesis
5. Pilot study
6. Time services analysis
7. PERT and CPM
8. Probability methods of sampling
9. Construction of questionnaire
10. Ethical principle of conducting research



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