32

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8361_2013_1_S253

Rajiv Gandhi University of Health Sciences

I Semester M.H.A Degree Examination – May 2013

[Time: 3 Hours] [Max. Marks: 100]

HOSPITAL ADMINISTRATION

OPERATION RESEARCH AND RESEARCH METHODOLOGY including RESEARCH ETHICS

(RS 2 & RS 3)

Q.P. CODE : 8361

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary. Answer all questions

LONG ESSAY **2 X 20 = 40 Marks**

1. What do you mean by data in research? Discuss different types of data. Explain questionnaire method of data collection
2. Define measures of dispersion. Calculate standard deviation and coefficient variation for the following data

Age (Yrs)	No. of patients
10 – 20	5
20 – 30	10
30 – 40	15
40 – 50	4
50 – 60	1
Total	**35**

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SHORT ESSAY (Any six only) **6 X 10 = 60 Marks**

3. Describe different types of research
4. Write a note on 'Literature Review'
5. Explain cluster sampling technique with advantages and disadvantages
6. Write a note on classification and tabulation
7. Write a note on chi square test and t test
8. Define OR and discuss its scope
9. What is queuing theory? Discuss the usefulness of queuing theory in hospitals
10. Write a note on ' Simulation technique'

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Rajiv Gandhi University of Health Sciences

I Semester M.H.A Degree Examination – May 2013

Time: 3 Hours] [Max. Marks: 100]

HOSPITAL ADMINISTRATION

ACCOUNTING IN HEALTHCARE

(RS 2 & RS 3)

Q.P. CODE : 8362

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Your answers should be specific to the questions asked
Draw neat labeled diagrams wherever necessary

LONG ESSAY 2 X 20 = 40 Marks

1. What do you mean hospital rate setting? How hospital services are priced
2. Discuss the technique of marginal costing as a key for planning and decision making

SHORT ESSAY (Any Six Only) 6 X 10 = 60 Marks

3. Define break even analysis
4. Explain different kinds of budget
5. Define accounting concepts and accounting conventions. Write any four accounting conventions
6. Write note on activity based costing systems
7. Write a note on depreciation accounting
8. What do you mean by ratio analysis
9. Explain human resource accounting
10. What is cash flow statement

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30 5

8360_2013_I_S205

Rajiv Gandhi University of Health Sciences

I Semester M.H.A Degree Examination - May 2013

[Time: 3 Hours] [Max. Marks: 100]

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HOSPITAL ADMINISTRATION

ORGANISATION BEHAVIOR

(RS 2 & RS 3)

Q.P. CODE : 8360

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary. Answer all questions

LONG ESSAY **2 X 20 = 40 Marks**

1. Define the leader and leadership. Describe different types of leadership styles.
2. Define the motivation. Describe some of the motivational practices applied in Hospitals.

SHORT ESSAY **6 X 10 = 60 Marks**

3. Grapevine
4. Dyanmics of Group
5. Stress & work performance
6. Feedback mechanism
7. Barriers in communication
8. Approaches to power
9. Challenges & opportunities for organizational behavior
10. Organizational culture

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8359_2013_1_S27

Rajiv Gandhi University of Health Sciences

I Semester M.H.A Degree Examination - May 2013

[Time: 3 Hours] [Max. Marks: 100]

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HOSPITAL ADMINISTRATION

PRINCIPLES OF MANAGEMENT

(RS 2 & RS 3)

Q.P. CODE: 8359

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary. Answer all questions

LONG ESSAY 2 X 20 = 40 Marks

1. "Planning is an intellectual process, the conscious determination of the courses of action, the Base of decisions on purpose, facts and forcasting". Discuss this statement with reference to hospitals. What are the steps are involved in the planning process
2. What do you mean by departmentation? What are the various bases of departmentation

SHORT ESSAY 6 X 10 = 60 Marks

3. Meaning and nature of management
4. Importance of communication in hospitals
5. Recruitment and selection
6. Leadership styles
7. Financial & non financial incentives
8. Meaning and dimensions of marketing
9. Human relations approach to management
10. Management in 21st century

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