8360_2012_2_S255

Rajiv Gandhi University of Health Sciences

I Semester M.H.A Degree Examination - Nov 2012

[Time: 3 Hours] [Max. Marks: 100]

HOSPITAL ADMINISTRATION

ORGANISATION BEHAVIOR

(RS 2 & RS 3)

Q.P. CODE : 8360

DR. MULER MEMORIAL LIBRARY

Your answers should be specific to the questions asked
Draw neat labeled diagrams wherever necessary

LONG ESSAY **2 X 20 = 40 Marks**

1. Discuss the term group. Enumerate various types of groups. Explain the various stages in group development
2. Define perception. Describe the perception process. Explain errors in perception

SHORT ESSAY (Any Six Only) **6 X 10 = 60 Marks**

3. Resistance to change
4. Communication process and barriers
5. Work stress
6. Power – what are its uses and its approaches
7. Group decision making
8. Conflict and negotiation
9. Write a detailed note on personalities
10. Models in organizational behaviour

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Rajiv Gandhi University of Health Sciences

I Semester M.H.A Degree Examination – Nov 2012

[Time: 3 Hours] [Max. Marks: 100]

HOSPITAL ADMINISTRATION

OPERATION RESEARCH AND RESEARCH METHODOLOGY including RESEARCH ETHICS

(RS 2 & RS 3)

Q.P. CODE : 8361

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Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary. Answer all questions

LONG ESSAY **2 X 20 = 40 Marks**

1. Describe the three commonly used statistical averages. Calculate the median for following observation:
   Systolic blood pressure of 10 individual (in mm of Hg)
   122, 128, 136,120, 130, 126,138, 132, 134, 144.
2. Describe four commonly used charts/diagrams/maps used for graphical representation of data.

SHORT ESSAY (Any six only) **6 X 10 = 60 Marks**

3. Measures of dispersion.
4. Regression coefficient
5. Chi-square test
6. Steps in research process
7. Linear programming
8. Data analysis
9. Business forecasting
10. Biostatistics

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9

8362_2012_2_S202

Rajiv Gandhi University of Health Sciences

I Semester M.H.A Degree Examination - Nov 2012

[Time: 3 Hours] [Max. Marks: 100]

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HOSPITAL ADMINISTRATION

ACCOUNTING IN HEALTHCARE

(RS 2 & RS 3)

Q.P. CODE: 8362

Your answers should be specific to the questions asked
Draw neat labeled diagrams wherever necessary

LONG ESSAY **2 X 20 = 40 Marks**

1. What is ratio analysis, explain different kinds of ratios.
2. Define the budget and budgetary control. Explain mechanics of budget preparations

SHORT ESSAY (Any Six Only) **6 X 10 = 60 Marks**

3. Marginal costing
4. Hospital pricing
5. Fund flow statement
6. Capital and revenue expenditure
7. Cost-volume-profit Analysis
8. Fixed Asset and current asset
9. Depreciation
10. Computerized accounting in hospitals

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10

8359_2012_2_S275

Rajiv Gandhi University of Health Sciences

I Semester M.H.A Degree Examination - Nov 2012

[Time: 3 Hours] [Max. Marks: 100]

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HOSPITAL ADMINISTRATION

PRINCIPLES OF MANAGEMENT

(RS 2 & RS 3)

Q.P. CODE: 8359

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary. Answer all questions

LONG ESSAY **2 X 20 = 40 Marks**

1. Discuss the term dranising. What are the various steps involved in drganising
2. Discuss the term planning. Enumerate the various steps involved in planning. Explain the importance of strategic and operational planning in OPD of a hospital

SHORT ESSAY **6 X 10 = 60 Marks**

3. Barriers of communication
4. Meaning and dimensions of marketing
5. Production and operations management
6. Control techniques
7. Meaning and nature of management
8. Training methods
9. Henry Fayol's 14 principles
10. Application of management in health care

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