8359_2011_2_S272

Rajiv Gandhi University of Health Sciences

I Semester M.H.A Degree Examination - Nov 2011

[Time: 3 Hours] [Max. Marks: 100]

FR. MULLER'S MEDICAL COLLEGE LIBRARY

HOSPITAL ADMINISTRATION

PRINCIPLES OF MANAGEMENT

(RS 2 & RS 3)

Q.P. CODE: 8359

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary. Answer all questions

LONG ESSAY **2 X 20 = 40 Marks**

1. What is the concept of planning as an element of management process? Discuss its role in a modern hospital setup. How does strategic planning differ from operational / tactical planning? Discuss with relevance to health care organizations
2. What do you mean by delegation & decentralization? Distinguish between delegation & decentralization

SHORT ESSAY **6 X 10 = 60 Marks**

3. Management : Science or art
4. Control techniques
5. Schools of management thought
6. Man power planning
7. Steps involved in selection process
8. Training methods used in hospitals
9. Motivation techniques
10. Development team work skills

* * * * *

~~23~~ 12

8361_2011_2_S251

Rajiv Gandhi University of Health Sciences

I Semester M.H.A Degree Examination – Nov 2011

me: 3 Hours]

[Max. Marks: 100]

HOSPITAL ADMINISTRATION

OPERATION RESEARCH AND RESEARCH METHODOLOGY including RESEARCH ETHICS

(RS 2 & RS 3)

Q.P. CODE : 8361

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary. Answer all questions

NG ESSAY

2 X 20 = 40 Marks

Discuss briefly various OR techniques

What is an average? Calculate mean and median for the following data regarding no. of outpatients to a hospital in a month

NO. of Patients	No. of Days / Month
100 – 200	3
200 – 300	15
300 – 400	10
400 – 500	1
500 – 600	1
Total	**30**

RT ESSAY (Any six only)

6 X 10 = 60 Marks

What do you mean by research? Discuss characteristics and significance of research

What is data in research? Describe observation method of data collection

Write a note on "Role of statistics in research"

Write a note on "exploratory research design"

Define correlation? Explain different types of correlation

What is time series? Explain different components of time series

Write a note on chi – square test

Explain different phases in operations research

* * * * *

13

8362_2011_2_S253

Rajiv Gandhi University of Health Sciences

I Semester M.H.A Degree Examination – Nov 2011

ne: 3 Hours] [Max. Marks: 100]

HOSPITAL ADMINISTRATION

ACCOUNTING IN HEALTHCARE

(RS 2 & RS 3)

Q.P. CODE : 8362

Your answers should be specific to the questions asked
Draw neat labeled diagrams wherever necessary

G. R. MULLER MEMORIAL LIBRARY

NG ESSAY **2 X 20 = 40 Marks**

What do you mean by pricing hospital services

Define marginal costing? What are the managerial uses of marginal costing

ORT ESSAY (Any Six Only) **6 X 10 = 60 Marks**

Define financial accounting distinguish between capital and revenue expenditure

Write a note on inventory management

What is break even analysis

Write a note on management accounting

What are the different long term sources of funds of a corporate hospital

What are the objectives of cost accounting

Explain accounting internal control system

Write a note on budgetary control

* * * * *

8360_2011_2_S251

Rajiv Gandhi University of Health Sciences

I Semester M.H.A Degree Examination - Nov 2011

Time: 3 Hours] [Max. Marks: 100]

DR. MULLER'S CENTRAL LIBRARY

HOSPITAL ADMINISTRATION

ORGANISATION BEHAVIOR

(RS 2 & RS 3)

Q.P. CODE : 8360

Your answers should be specific to the questions asked
Draw neat labeled diagrams wherever necessary

NG ESSAY **2 X 20 = 40 Marks**

. Define perception. Enumerate the various steps in perception process. Describe the factors affecting perception and errors in perception

. Define and explain the role of communication in management. How do you develop an effective communication system? Briefly describe the barriers to communication

ORT ESSAY (Any Six Only) **6 X 10 = 60 Marks**

. Organization culture. Explain organization culture and how do you sustain culture

. Define leadership & Explain any 3 theories of leadership

. Explain the foundation of organizational behavior

. Conflict management

. Quality of work life

. Work stress

. Write a note on group cohesiueness

). Define power. How do you effectively use power and what are the sources of power

* * * * *

15 8361_2011_1_S255

Rajiv Gandhi University of Health Sciences

I Semester M.H.A Degree Examination – May 2011

[Max. Marks: 100]

e: 3 Hours]

DR. MULLER'S CENTRAL LIBRARY

HOSPITAL ADMINISTRATION

OPERATION RESEARCH AND RESEARCH METHODOLOGY

Including RESEARCH ETHICS

(RS 2 & RS 3)

Q.P. CODE : 8361

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary. Answer all questions

2 X 20 = 40 Marks

NG ESSAY

1. Define sample and sampling techniques. Explain stratified and cluster sampling techniques

2. Define mean and standard deviation? What mean and standard deviation signifies? Calculate mean and standard deviation for the following data

Wages (Rs)	No. of workers
100 - 110	2
110 - 120	5
120 - 130	10
130 - 140	5
140 - 150	1
Total	**23**

6 X 10 = 60 Marks

SHORT ESSAY (Any six only)

3. What is research? Explain its significances in general as well as in management
4. Discuss observation method and interview method of data collection
5. Write a note on ethical 'issues in research'
6. Define statistics? Discuss characteristics, and functions of statistics
7. Write a note on 'Hypothesis'
8. Write a note on scope of 'Operations Research'
9. Explain PERT/CPM
10. Write a note on linear programming

* * * * *

16 5 8362_2011_1_S201

Rajiv Gandhi University of Health Sciences

I Semester M.H.A Degree Examination - May 2011

[Time: 3 Hours] [Max. Marks: 100]

FR. MULLER CENTRAL LIBRARY

HOSPITAL ADMINISTRATION

ACCOUNTING IN HEALTHCARE

(RS 2 & RS 3)

Q.P. CODE: 8362

Your answers should be specific to the questions asked
Draw neat labeled diagrams wherever necessary

LONG ESSAY **2 X 20 = 40 Marks**

1. What is budget? Explain different kinds of budget and its? Implication in hospital
2. Explain pricing of hospital services? How the pricing is done for new equipments in hospital?

SHORT ESSAY (Any Six Only) **6 X 10 = 60 Marks**

3. Working capital management
4. Current asset
5. Break even analysis
6. Trail balance
7. Emerging trends in accounting health care
8. Capital & revenue expenditure.
9. Depreciation
10. Ratio analysis

* * * * *

17

8359_2011_1_S205

Rajiv Gandhi University of Health Sciences

I Semester M.H.A Degree Examination - May 2011

[Time: 3 Hours] [Max. Marks: 100]

DR. MULLER'S CENTRAL LIBRARY

HOSPITAL ADMINISTRATION

PRINCIPLES OF MANAGEMENT

(RS 2 & RS 3)

Q.P. CODE : 8359

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary. Answer all questions

LONG ESSAY **2 X 20 = 40 Marks**

1. What do you mean by plan and planning? Describe four different types of plan.
2. Distinguish between delegation of authority and decentralization. Explain the features of centralization of authority

SHORT ESSAY **6 X 10 = 60 Marks**

3. Management skill
4. Budget
5. Management environment
6. Selection process
7. Importance in hospitals
8. Management Audit.
9. Write a note on marketing department
10. Span of management

* * * * *

DR. MULLER'S CENTRAL LIBRARY

18

8360_2011_I_S252

Rajiv Gandhi University of Health Sciences

I Semester M.H.A Degree Examination - May 2011

[Time: 3 Hours] [Max. Marks: 100]



HOSPITAL ADMINISTRATION

ORGANISATION BEHAVIOR
(RS 2 & RS 3)

Q.P. CODE : 8360

Your answers should be specific to the questions asked
Draw neat labeled diagrams wherever necessary

LONG ESSAY 2 X 20 = 40 Marks

1. Motivation of personnel has become a very complicated task in present day hospital administration why? Discuss various motivation theories.
2. Define leadership. Enumerate different styles of leadership. Which leadership styles are suitable in hospitals? Give reasons to support your answer

SHORT ESSAY (Any Six Only) 6 X 10 = 60 Marks

3. Factors influencing perception
4. Write a note on Organization culture
5. Barriers to communication
6. Power and politics. How do they affect organizations
7. Effective negotiation
8. Models of decision making
9. Define stress in detail
10. What is organization behavior? What is its importance and use in any organization

* * * * *