8359_2009_1_S45

Rajiv Gandhi University of Health Sciences

I Semester M.H.A Degree Examination - May 2010

Time: 3 Hours] [Max. Marks: 100]

HOSPITAL ADMINISTRATION

PRINCIPLES OF MANAGEMENT

(Revised Scheme)

Q.P. CODE : 8359

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary

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LONG ESSAY **2 X 20 = 40 Marks**

1. What do you mean by planning? Enumerate the various steps in planning

2. What is management by objectives? List out its benefits and weakness. How will you introduce it in a 200 bedded super specialty hospital?

SHORT ESSAY (Any Six Only) **6 X 10 = 60 Marks**

3. Human relations approach to management
4. Delegation
5. Management information system
6. Management audit
7. Financial and non financial incentives
8. Barriers to effecting communication
9. Meaning and nature of management
10. Recruitment and selection

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Rajiv Gandhi University of Health Sciences

I Semester M.H.A Degree Examination - May 2010

Time: 3 Hours] [Max. Marks: 100]

HOSPITAL ADMINISTRATION

ORGANISATION BEHAVIOR

(Revised Scheme)

Q.P. CODE : 8360

Your answers should be specific to the questions asked
Draw neat labeled diagrams wherever necessary

ONG ESSAY **2 X 20 = 40 Marks**

1. Define and explain role of communication in management and how to develop effective communication
2. Define leadership. Enumerate the different leadership styles

HORT ESSAY (Any Six Only) **6 X 10 = 60 Marks**

3. Stress management
4. Political implications of power
5. Handling conflicts
6. Groups and their nature
7. Errors in perception
8. Non financial methods of motivation
9. Organization culture
10. Quality of work life

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8361_2009_I_S46

Rajiv Gandhi University of Health Sciences

I Semester M.H.A Degree Examination – May 2010

Time: 3 Hours] [Max. Marks: 100]

HOSPITAL ADMINISTRATION

OPERATION RESEARCH AND RESEARCH METHODOLOGY including RESEARCH ETHICS

(Revised Scheme)

Q.P. CODE : 8361

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Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary. Answer all questions

LONG ESSAY **2 X 20 = 40 Marks**

1. Discuss DERT, CPM, Queering theory and simulation

2. What do you mean by measures of dispersion? Calculate standard deviation and coefficient of variation for the following frequency distribution

Marks	10-20	20-30	30-40	40-50	50-60	60-70	Total
No. of students	8	12	18	25	20	17	100

SHORT ESSAY (Any six only) **6 X 10 = 60 Marks**

3. What is research problem? Discuss the main issues involved in formulating research problems

4. What do you mean by sample and sampling technique? Explain simple random and stratified sampling techniques

5. What is statistics? Describe its functions and limitations

6. Calculate spearman rank correlation coefficient for the data regarding price and demand of a certain commodity

Price (Rs)	21	22	29	30	26	24	27
Demand ('000 units)	18	15	16	17	19	14	13

7. Write a note on time series

8. Date analysis and interpretation

9. Formulation and testing of hypothesis

10. Probability

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Rajiv Gandhi University of Health Sciences

I Semester M.H.A Degree Examination – May 2010

[Max. Marks: 100]

e: 3 Hours]

HOSPITAL ADMINISTRATION

ACCOUNTING IN HEALTHCARE

(Revised Scheme)

Q.P. CODE : 8362

Your answers should be specific to the questions asked
Draw neat labeled diagrams wherever necessary

R.G.U.H.S. CENTRAL LIBRARY

2 X 20 = 40 Marks

G ESSAY

A 200 bed hospital provides the following data. Fixed cost per year are Rs.9,00,000. Variable costs per bed, per day are Rs.100. Patients are charged Rs.200 per bed, per day

- What is the break even bed occupancy ratio for the hospital?
- If the bed occupancy ratio is 40%, how much are the profits made by it?
- Suppose an expansion of 50 beds is planned and it will cost an extra Rs.4,00,000 in fixed cost, what will be the new break even bed occupancy ratio?

How hospital services are priced? Explain with suitable example. How a service or equipment is dropped or added in the case of hospital?

6 X 10 = 60 Marks

ORT ESSAY (Any Six Only)

What do you mean by accounting concepts and conventions? Explain any 3 accounting conventions

What do you mean by ratio analysis?

What do you mean by break even analysis?

What are the various modes of long term financial requirement of a corporate hospital?

What do you mean by working capital management?

What do you mean by depreciation accounting? Explain two important methods of providing for depreciation

Internal controls

Leasing and installment purchases

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Rajiv Gandhi University of Health Sciences

I Semester M.H.A Degree Examination - October 2010

[Time: 3 Hours] [Max. Marks: 100]

HOSPITAL ADMINISTRATION

PRINCIPLES OF MANAGEMENT

(Revised Scheme)

Q.P. CODE : 8359

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary. Answer all questions

LONG ESSAY **2 X 20 = 40 Marks**

1. Discuss the term organization. What are the steps involved in organizing
2. What are the types of decisions. What are the steps involved in decision – making. How does management information system help the manager in decision making

SHORT ESSAY **6 X 10 = 60 Marks**

3. Budgeting
4. Control techniques
5. Manpower planning
6. Functions & importance of human resource management
7. Importance of term work in hospitals
8. Management Information system.
9. Scientific management
10. Fayol's principles

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Rajiv Gandhi University of Health Sciences

]I Semester M.H.A Degree Examination - October 2010

[Time: 3 Hours] [Max. Marks: 100]

HOSPITAL ADMINISTRATION

ORGANISATION BEHAVIOR

(Revised Scheme)

Q.P. CODE : 8360

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary. Answer all questions

LONG ESSAY **2 X 20 = 40 Marks**

1. Discuss the term motivation. Describe in detail, the motivation theories
2. Define groups. Describe in detail the types of groups and the dynamics of groups

SHORT ESSAY **6 X 10 = 60 Marks**

3. Job enrichment.
4. Organizational culture
5. Conflict management
6. Power & politics
7. Barriers in communication
8. Autocratic Leadership
9. Organization effectiveness
10. Challenges & opportunities for organizational behavior

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Rajiv Gandhi University of Health Sciences

I Semester M.H.A Degree Examination – October 2010

[Time: 3 Hours] [Max. Marks: 100]

HOSPITAL ADMINISTRATION

OPERATION RESEARCH AND RESEARCH METHODOLOGY

including RESEARCH ETHICS

(Revised Scheme)

Q.P. CODE : 8361

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary. Answer all questions

LONG ESSAY **2 X 20 = 40 Marks**

1. Describe the standard Deviation as a measure of dispersion,
   Height (in cm.) of 10 individuals was noted as follows:
   156,160, 164, 167, 170, 180, 165, 173, 174, 165.
   Calculate the standard deviation.
2. Describe different sampling methods.

SHORT ESSAY **6 X 10 = 60 Marks**

3. Queuing Theory
4. Correlation coefficient.
5. Charts used in data presentation.
6. Secondary data collection.
7. Difference between data & Information
8. Pilot study and its relevance.
9. Ethics in research
10. Normal distribution.

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Rajiv Gandhi University of Health Sciences

I Semester M.H.A Degree Examination - October 2010

[Time: 3 Hours] [Max. Marks: 100]

HOSPITAL ADMINISTRATION

ACCOUNTING IN HEALTHCARE

(Revised Scheme)

Q.P. CODE: 8362

Your answers should be specific to the questions asked
Draw neat labeled diagrams wherever necessary

LONG ESSAY **2 X 20 = 40 Marks**

1. What is budget? Explain different kinds of budget and its? Implication in hospital
2. Explain pricing of hospital services? How the pricing is done for new equipments in hospital?

SHORT ESSAY (Any Six Only) **6 X 10 = 60 Marks**

3. Working capital management
4. Current asset
5. Break even analysis
6. Trial balance
7. Emerging trends in accounting health care
8. Capital & revenue expenditure.
9. Depreciation
10. Ratio analysis

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