23

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Rajiv Gandhi University of Health Sciences

I Semester M.H.A Degree Examination - October 2009

[Time: 3 Hours] [Max. Marks: 100]

HOSPITAL ADMINISTRATION

PRINCIPLES OF MANAGEMENT

(Revised Scheme)

Q.P. CODE : 8359

K.R. MULLER :: CENTRAL LIBRARY

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary

LONG ESSAY **2 X 20 = 40 Marks**

1. Explain strategic planning. Why is it important to modern hospitals?
2. Define training. Explain the different training and development methods used in organizations

SHORT ESSAY (Any Six Only) **6 X 10 = 60 Marks**

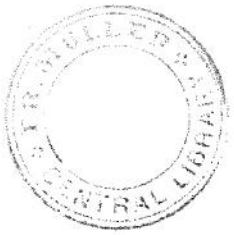
3. Policies and procedures
4. TOWS matrix and portfolio matrix
5. Multiplicity of objectives. Give example for overall objectives of a hospital
6. Direction
7. Management By Objectives (MBO)
8. Departmentation
9. Delegation of authority
10. Steps in planning

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Rajiv Gandhi University of Health Sciences

I Semester M.H.A Degree Examination - October 2009

[Time: 3 Hours] [Max. Marks: 100]



HOSPITAL ADMINISTRATION

ORGANISATION BEHAVIOR

(Revised Scheme)

Q.P. CODE : 8360

Your answers should be specific to the questions asked
Draw neat labeled diagrams wherever necessary

LONG ESSAY **2 X 20 = 40 Marks**

1. Write a note on groups and group decision making and group cohesiveness
2. Enumerate the theories of motivation

SHORT ESSAY (Any Six Only) **6 X 10 = 60 Marks**

3. Negotiation
4. Quality of work life
5. Conflict management
6. Importance of informal groups in organizations
7. Managing change in organizations
8. Non financial incentives
9. Communication Barriers
10. Stress management

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Rajiv Gandhi University of Health Sciences

I Semester M.H.A Degree Examination - October 2009

[Time: 3 Hours] [Max. Marks: 100]

HOSPITAL ADMINISTRATION

OPERATION RESEARCH AND RESEARCH METHODOLOGY including RESEARCH ETHICS

(Revised Scheme)

T.R. BUZZER * CENTRAL LIBRARY *

Q.P. CODE : 8361

Your answers should be specific to the questions asked
Draw neat labeled diagrams wherever necessary

LONG ESSAY **2 X 20 = 40 Marks**

1. Discuss the term tabulation of data. Explain the various parts of data. Enumerate the various types of tables and its application in decision making
2. Discuss the term correlation and causation. Explain various types of correlation. Enumerate the various significance of study of correlation

SHORT ESSAY (Any Six Only) **6 X 10 = 60 Marks**

3. Weighted index numbers
4. Time series analysis
5. Merits and demerits of sampling method
6. Formulating and testing hypothesis
7. Pilot study
8. Results and ethics in research methodology
9. PERT & CPM
10. Probability

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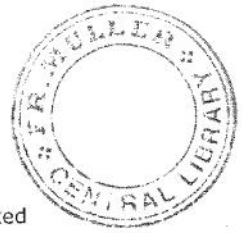
Rajiv Gandhi University of Health Sciences

I Semester M.H.A Degree Examination - October 2009

[Time: 3 Hours] [Max. Marks: 100]

HOSPITAL ADMINISTRATION

ACCOUNTING IN HEALTHCARE



(Revised Scheme)

Q.P. CODE: 8362

Your answers should be specific to the questions asked
Draw neat labeled diagrams wherever necessary

LONG ESSAY **2 X 20 = 40 Marks**

1. Explain the term cost. Enumerate the salient features of cost accounting. Explain the role of cost accounting in decision making of an organization
2. Discuss the term capital. Explain the salient features of various evaluation techniques in capital budgeting. Enumerate the merits and demerits of internal rate of return method

SHORT ESSAY (Any Six Only) **6 X 10 = 60 Marks**

3. Short term finance
4. Depreciation
5. Marginal costing and standard costing
6. Ratio analysis
7. Hospital rate setting
8. Break even analysis
9. Pricing of new equipment
10. Management of working capital

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27

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Rajiv Gandhi University of Health Sciences

I Semester M.H.A Degree Examination - May 2009

Time: 3 Hours] [Max. Marks: 100]

I st year

HOSPITAL ADMINISTRATION

ACCOUNTING IN HEALTHCARE

(Revised Scheme)

Q.P. CODE: 8362

P.R. MULLER CENTRAL LIBRARY

Your answers should be specific to the questions asked
Draw neat labeled diagrams wherever necessary

LONG ESSAY **2 X 20 = 40 Marks**

1. Define the term budget. What are the different types of budgets? What are the benefits of budgets?
2. Write a note on working capital management

SHORT ESSAY (Any Six Only) **6 X 10 = 60 Marks**

3. What do you mean hospital rate setting?
4. What do you mean by trial balance? Why it is to be prepared? What are the differences between revenue expenditure and capital expenditure?
5. What do you mean by activity based costing? Explain the difference between fixed and flexible budgeting
6. Explain the relevance of cost accounting in administration of hospital
7. What do you mean by human resource accounting?
8. What do you mean by break even analysis? How it is useful to the business?
9. Depreciation
10. Sources of funds

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P.R. MULLER CENTRAL LIBRARY

Rajiv Gandhi University of Health Sciences

I Semester M.H.A Degree Examination - May 2009

Time: 3 Hours] [Max. Marks: 100]

IST-2009

HOSPITAL ADMINISTRATION

OPERATION RESEARCH AND RESEARCH METHODOLOGY including RESEARCH ETHICS

(Revised Scheme)

P.R. MULLER CENTRAL LIBRARY

Q.P. CODE : 8361

Your answers should be specific to the questions asked
Draw neat labeled diagrams wherever necessary

LONG ESSAY **2 X 20 = 40 Marks**

1. Describe the different types of research, clearly pointing out the differences between an experimental and a survey
2. From the prices of shares X and Y given below, state which share price is more stable

Share X	44	41	43	48	45
Share Y	91	93	96	92	90

SHORT ESSAY (Any Six Only) **6 X 10 = 60 Marks**

3. What do you mean by literature review in research? Discuss significance of literature review in research
4. Research problem formulation
5. What do you mean by correlation and regression? Describe scatter diagram method of ascertaining correlation
6. Pilot study
7. Write a note on simulation and queuing theory
8. Explain briefly PERT and CPM
9. Steps in research process
10. Decision making theories

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Rajiv Gandhi University of Health Sciences

I Semester M.H.A Degree Examination - May 2009

Time: 3 Hours] [Max. Marks: 100]

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HOSPITAL ADMINISTRATION

ORGANISATION BEHAVIOR

(Revised Scheme)

Q.P. CODE : 8360

Your answers should be specific to the questions asked
Draw neat labeled diagrams wherever necessary

LONG ESSAY **2 X 20 = 40 Marks**

1. Discuss the term group. Enumerate various types of groups. Explain the various stages of group development
2. Discuss the term organizational culture. Why do people resist change and how do you overcome this?

SHORT ESSAY (Any Six Only) **6 X 10 = 60 Marks**

3. Sources of stress in an organization
4. Techniques in conflict management
5. Behaviour modification
6. Leadership and power in an organization
7. Organizational culture
8. Job enrichment
9. Perceptual errors
10. Group decision making

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30

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Rajiv Gandhi University of Health Sciences

I Semester M.H.A Degree Examination - May 2009

[Max. Marks: 100]

me: 3 Hours]

1st year

HOSPITAL ADMINISTRATION

PRINCIPLES OF MANAGEMENT

(Revised Scheme)

E.R. MULLER MEMORIAL CENTRAL LIBRARY

Q.P. CODE : 8359

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary

2 X 20 = 40 Marks

LONG ESSAY

1. Discuss the term planning. Enumerate the various steps involved in planning. Explain the importance of strategic and operational planning in OPD system of a hospital
2. Discuss the term organizational structure. Explain the various factors affecting the organization. Enumerate the steps in organization

6 X 10 = 60 Marks

SHORT ESSAY (Any Six Only)

3. Abraham Maslow's need hierarchy
4. Trait theories of leadership
5. Functions of communication
6. Types of controlling techniques
7. Delegation of authority
8. Man power planning
9. Recruitment and selection
10. Management – Art of science

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