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Rajiv Gandhi University of Health Sciences

First Year M.H.A. Degree Examination - April 2008

[Time: 3 Hours] [Max. Marks: 80]

HOSPITAL ADMINISTRATION

GENERAL MANAGEMENT COURSE – PAPER I

(Old Scheme)

Q.P. CODE : 8351

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary. Answer all questions

ANSWER THE FOLLOWING **4 X 15 = 60 Marks**

1. What is planning? Discuss the various steps in planning? Explain the various salient features of planning
2. What is stress? Discuss the potential sources of stress. Enumerate the salient features of stress
3. Discuss conflict. Enumerate the various stages involved in the process of conflict. Discuss the various conflict management techniques
4. What is an organizational structure? Explain the various types' organizational structure. Discuss the strategy and organizational structure relation ship

SHORT NOTES (Answer any TWO) **2 X 10 = 20 Marks**

5. Charles Babbage
6. Job satisfaction
7. Types of communication
8. Formal organization

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8352_2008_1_S41

Rajiv Gandhi University of Health Sciences

First Year M.H.A. Degree Examination - April 2008

[Time: 3 Hours] [Max. Marks: 80]

HOSPITAL ADMINISTRATION

BASIC COURSES ON ECONIMIC AND STATISTIS – PAPER II

Q.P. CODE : 8352

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary. Answer all questions

ANSWER THE FOLLOWING **4 X 15 = 60 Marks**

1. What is profit? Discuss the various theories of profit. Enumerate the merits and demerits of profit maximization as business objective
2. What is the meaning of market demand? Explain the various types of demand. Discuss the various determinants of market demand
3. Define DATA. Explain the sources of DATA. Enumerate the salient features in designing a questionnaire
4. What is Chi-square test? Discuss the Chi-square test of independence. Enumerate the salient features while applying this test

SHORT NOTES (Answer any TWO) **2 X 10 = 20 Marks**

5. Economics of scale
6. Poisson model
7. Game theory
8. Perfect competition

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Rajiv Gandhi University of Health Sciences

First Year MHA Degree Examination - April 2008

[Time: 3 Hours] [Max. Marks: 80]

HOSPITAL ADMINISTRATION

HOSPITAL / HEALTH MANAGEMENT – PAPER III

Q.P. CODE: 8353

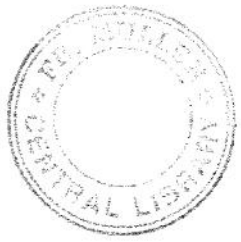
Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary. Answer all questions

ANSWER THE FOLLOWING **4 X 15 = 60 Marks**

1. Discuss the color-coding of hospital waste. Classify the types of hospital waste. Explain the merits and demerits of treatment and disposal of any one
2. Discuss the national health policies in five year plans and allocation of esouires in five year plans
3. What is cost-volume profit analysis (CVP)? Discuss the important salient features of CVP analysis. Enumerate the merits and demerits of CVP analysis
4. What is maternal and child health? What are the steps in preventing maternal and infant deaths?

SHORT NOTES (Answer any TWO) **2 X 10 = 20 Marks**

5. National health policy
6. Management by objective
7. Investment management
8. Health education



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Rajiv Gandhi University of Health Sciences

I Semester M.H.A Degree Examination - April 2008

Time: 3 Hours] [Max. Marks: 100]

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HOSPITAL ADMINISTRATION

ORGANISATION BEHAVIOR

(Revised Scheme)

Q.P. CODE : 8360

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary. Answer all questions

LONG ESSAY **2 X 20 = 40 Marks**

1. Discuss the term group structure. Enumerate the various salient features of group structure. Enumerate the various techniques of group decision making in an organization
2. Discuss the term communication. Explain the salient features of communication process model. Enumerate the various barriers to effective communication

SHORT ESSAY **6 X 10 = 60 Marks**

3. Managing stress in an organization
4. Distributive bargaining
5. Effective discipline skills
6. Types of power in an organization
7. Factors determining organizational culture
8. Job rotation

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Rajiv Gandhi University of Health Sciences

I Semester M.H.A Degree Examination - April 2008

Time: 3 Hours] [Max. Marks: 100]

HOSPITAL ADMINISTRATION

OPERATION RESEARCH AND RESEARCH METHODOLOGY including RESEARCH ETHICS

(Revised Scheme)

Q.P. CODE : 8361

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary. Answer all questions

LONG ESSAY 2 X 20 = 40 Marks

1. Discuss the term data. Enumerate the various sources of data. Explain the salient features in designing the questionnaire
2. Discuss the term statistics. Explain the various functions of statistics. Enumerate the merits and demerits of statistics and computer in decision making

SHORT ESSAY 6 X 10 = 60 Marks

3. Unweighted index numbers
4. Probability
5. Random sampling methods
6. Decision tree
7. Acceptance sampling
8. PERT techniques

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I Semester M.H.A Degree Examination - April 2008

[Time: 3 Hours] [Max. Marks: 100]

HOSPITAL ADMINISTRATION

PRINCIPLES OF MANAGEMENT

(Revised Scheme)

Q.P. CODE : 8359

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary. Answer all questions

LONG ESSAY **2 X 20 = 40 Marks**

1. Discuss the term management. Enumerate the various principles of management by Henry Fayol
2. Discuss the term authority and responsibility. Explain the salient features of functional authority. Enumerate the merits and demerits of delegation of authority

SHORT ESSAY **6 X 10 = 60 Marks**

3. Departmentalization
4. Douglas McGregor's theory X and theory Y
5. Behavioural theories of leadership
6. Process of communication
7. Operational audit
8. Standard costing

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I Semester M.H.A Degree Examination - April 2008

[Time: 3 Hours] [Max. Marks: 100]

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HOSPITAL ADMINISTRATION

ACCOUNTING IN HEALTHCARE

(Revised Scheme)

Q.P. CODE: 8362

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary. Answer all questions

LONG ESSAY **2 X 20 = 40 Marks**

1. Explain the term management. Enumerate the salient features of management accounting. Explain the role of management accounting in decision making of an organization
2. Discuss the term working capital. Enumerate the various theories of working capital. Explain the merits and demerits of working capital in a hospital

SHORT ESSAY **6 X 10 = 60 Marks**

3. Cash flow statement
4. Ratio analysis
5. Profit maximization
6. Cost centers in a hospital
7. Long term finance
8. Hospital rate setting

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