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Rajiv Gandhi University of Health Sciences

First Year M.Sc. Degree Examination
September 2007

[ime: 3 Hours] [Max. Marks: 80]

HOSPITAL ADMINISTRATION

GENERAL MANAGEMENT COURSE - PAPER I

QP Code : 8351

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary. Answer all questions

NSWER THE FOLLOWING **4 X 15 = 60 Marks**

1. What is management? What is administration? How these tow interpretations help running a 500 bedded corporate hospital with focus on medical tourism.
2. Interpret the phrases ability, motivation and attitudes with references to human resources development of a 1000-bedded teaching hospital getting ready for inspection of medical council.
3. What is architect's brief? Discuss the planning of a 1000-bedded rural medical college teaching hospital with collaboration with an international university.
4. "If you try to control everything, you may end. up controlling nothing" - Discuss the above statement in the context of young non-doctor executives joining hospital industry.

HORT NOTES (Answer any TWO) **2 X 10 = 20 Marks**

1. Work study
2. Resources in hospital industry
3. Internet and hospital
4. Management by objectives

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Rajiv Gandhi University of Health Sciences

First Year M.Sc. Degree Examination
September 2007

ime: 3 Hours] [Max. Marks: 80]

HOSPITAL ADMINISTRATION

BASIC COURSES ON ECONOMICS AND STATISTICS - PAPER II

QP Code : 8352

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary. Answer all questions

NSWER THE FOLLOWING **4 X 15 = 60 Marks**

1. What is price elasticity of demand? What factors determine it? What is its significance to health care?
2. Define
   i) Standard Deviation
   ii) Kurtosis
   iii) Correlation and
   iv) Regression Analysis. How these techniques are applied?
3. Why probability sampling is generally preferred in comparison to non-probability sampling?
4. What is Theory of Marginal Productivity? Also discuss on applications of Health Economics

HORT NOTES (Answer any TWO) **2 X 10 = 20 Marks**

1. Economics of Bulk purchase
2. Game theory
3. Market pentent competitions
4. Forecasting Techniques

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Rajiv Gandhi University of Health Sciences

First Year M.Sc. Degree Examination
September 2007

me: 3 Hours] [Max. Marks: 80]

HOSPITAL ADMINISTRATION

HOSPITAL / HEALTH MANAGEMENT - PAPER III

QP Code : 8353

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary. Answer all questions

SWER THE FOLLOWING **4 X 15 = 60 Marks**

Nursing services are backbone of hospital services. Discuss an action plan to motivate nursing services to enrich patients' satisfaction in a corporate hospital run in a district head quarters with a population of 2 lakh.

Discuss on various community outreach programs and how it is useful in social development

Emerging trends in health care enhances operational efficiency – Justify.

Define cost center. How do you distinguish income generating cost center from non-income generating cost centers?

ORT NOTES (Answer any TWO) **2 X 10 = 20 Marks**

Responsibility accounting

Economics of geriatrics

Health management organizations (HMOS)

Health insurance

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Rajiv Gandhi University of Health Sciences

First Year M.Sc. Degree Examination – April / May 2007

Time: 3 Hours] [Max. Marks: 80]

HOSPITAL ADMINISTRATION

PAPER I – GENERAL MANAGEMENT COURSE

QP Code: 8351

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary.

NSWER THE FOLLOWING **4 X 15 = 60 Marks**

1. Explain the importance of control in a hospital. Discuss the process of control. What are the requirements of an effective control process
2. Discuss the meaning and advantages of departmentations. What are the major bases of departmentations?
3. Briefly discuss various methods of performance appraisal. State the requirement of an effective performance apprisal programme in the hospital
4. Distinguish between job specification and job descriptions. Why are they importance to an organization

rite Short notes on any two **2 X 10 = 20 Marks**

5. Matrix organization
6. Monitoring and evaluation
7. Minutes and agenda
8. Work culture

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Rajiv Gandhi University of Health Sciences, Karnataka

First Year M.Sc. (Hospital Admn.) Degree Examination
April / May 2007

Time: 3 Hours [Max. Marks : 80]

PAPER II – BASIC COURSES ON ECONOMICS AND STATISTICS

QP Code: 8352

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary.

Answer the following **4 X 15 = 60 Marks**

1. Discuss on national income and its circular flow, measurement, difficulties in measurement and its applications.
2. Discuss on various probability and non-probability sampling techniques.
3. Discuss on the forces governing the supply of factors of production – land, labour, capital and enterprise
4. Discuss on different types of research with suitable instances

Write Short notes on any two **2 X 10 = 20 Marks**

5. Indifference curve
6. Application of O R techniques
7. Economics of bulk purchase
8. PERT, CPM

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Rajiv Gandhi University of Health Sciences

First Year M.Sc. (Hospital Admn.) Degree Examination – April / May 2007

Time: 3 Hrs.] [Max. Marks : 80]

PAPER III – HOSPITAL / HEALTH MANAGEMENT

QP Code: 8353

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary.

nswer the following **4 X 15 = 60 Marks**

1. Discuss the significance of human resources in a health care unit. Why has the management of human resources become a challenging job in Health care organizations?
2. What does organizational effectiveness mean? How would you assess the organizational effectiveness of a Hospital?
3. What is epidemiology? Discuss the role of different health care institutions in the development of health services in a developing country like India
4. Discuss on Project Analysis & Project Management

rite Short notes on any <u>TWO</u> **2 X 10 = 20 Marks**

1. Job analysis
2. Medico Social Work
3. Budgetary Control
4. Family Welfare Service

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