Rajiv Gandhi University of Health Sciences, Karnataka

V Semester Bachelors in Hospital Administration Degree Examination - 05-May-2026

Time: Three Hours **Max. Marks: 80**

QUALITY IN HEALTH CARE - (RS)

Q.P. CODE: 3245

Your answers should be specific to the questions asked
Draw neat, labeled diagrams wherever necessary

LONG ESSAYS (Answer any Two) **2 x 10 = 20 Marks**

1. Explain process involved in ISO certification, NABH certification
2. Explain patient satisfaction survey. How it helps hospital to improve quality?
3. Explain quality improvement programs in healthcare

SHORT ESSAYS (Answer any Eight) **8 x 5 = 40 Marks**

4. Write a note on process charts
5. Define accreditation and importance of accreditation
6. Contribution of quality gurus
7. Concept of Six sigma. Application of six sigma in healthcare
8. What is quality? Its importance in health care?
9. What is Audits? Explain tissue committee audit and antibiotic audit
10. Write a note on quality tools
11. Explain significance of quality circle
12. TQM
13. Write a note on quality audit

SHORT ANSWERS (Answer any ten) **10 x 2 = 20 Marks**

14. Benefits of total quality management
15 Attributes of quality in healthcare
16. Quality assurance
17. PDCA
18. What is SOP?
19. External assessment
20. Importance of HIC committee
21. Brainstorming
22. Uses of flow diagram
23. Steps in planning quality
24. Structure, process, outcome
25. Benchmarking

Rajiv Gandhi University of Health Sciences, Karnataka

V Semester Bachelors in Hospital Administration Degree Examination - 07-May-2026

Time: Three Hours **Max. Marks: 80 Marks**

HUMAN RESOURCE MANAGEMENT - (RS)

Q.P. CODE: 3246

Your answers should be specific to the questions asked
Draw neat, labeled diagrams wherever necessary

LONG ESSAYS (Answer any Two) **2 x 10 = 20 Marks**

1. What do you mean by induction? Write a note on types of training and development
2. Write a note on meaning, importance and explain types of performance appraisal
3. Prerequisites to organize a human resource department

SHORT ESSAYS (Answer any Eight) **8 x 5 = 40 Marks**

4. Write a note on man power planning
5. Explain methods of recruitment
6. What are the principles and techniques of wage fixation?
7. What are the factors contributing to monotony and boredom?
8. List out the reasons of transfers. Explain the types of transfers in the organization
9. Write a note on industrial accidents
10. Outline the grievance redressal procedure
11. Write a note on job description and job specification
12. Employee safety in hospital
13. Job enlargement and job enrichment

SHORT ANSWERS (Answer any ten) **10 x 2 = 20 Marks**

14. Personnel record
15 Functions of human resource management
16. Right sizing of workforce
17. Work environment
18. Process of training
19. Fringe benefits
20. Why job rotation is important in organization?
21. Problems related to globalizing human resource management
22. Difference between placement and selection
23. Types of incentive plans
24. Benefits of reference checking
25. Importance of induction

Rajiv Gandhi University of Health Sciences, Karnataka

V Semester Bachelors in Hospital Administration Degree Examination - 12-May-2026

Time: Three Hours **Max. Marks: 80**

HOSPITAL HAZARDS AND DISASTER MANAGEMENT - (RS)

Q.P. CODE: 3247

Your answers should be specific to the questions asked
Draw neat, labeled diagrams wherever necessary

LONG ESSAYS (Answer any Two) **2 x 10 = 20 Marks**

1. Enlist the different categories of hospital waste and mention how to dispose of each of them
2. Describe the different types of disasters and the role of hospitals in disaster management
3. Give the design of Sewage Treatment Plant and explain the functioning of STP

SHORT ESSAYS (Answer any Eight) **8 x 5 = 40 Marks**

4. Give a brief on the principles of hospital hazards management
5. Explain why hospital infection control is important
6. What are the precautions to be taken while transportation and storage of biomedical waste
7. Briefly mention the National insurance companies and the schemes they offer
8. List out the different colours used for different categories of biomedical waste
9. Explain the basic requirements for an ambulance
10. Explain the importance of infection control with respect to staff safety
11. Give a brief on the different methods of sterilization followed in CSSD
12. Explain the role and list out the members of a hospital infection control committee
13. Elucidate the important considerations in organizing a medical camp

SHORT ANSWERS (Answer any ten) **10 x 2 = 20 Marks**

14. Earthquake
15 Sewage treatment plant
16. Autoclaving
17. Indemnity insurance
18. Epidemics
19. Segregation of hospital waste
20. Chemical disasters
21. Manmade disasters
22. Typhoid
23. Cross infection
24. Nosocomial infection
25. Nuclear disaster

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Rajiv Gandhi University of Health Sciences, Karnataka

V Semester Bachelors in Hospital Administration Degree Examination - 14-May-2026

Time: Three Hours **Max. Marks: 80**

FINANCIAL MANAGEMENT IN HEALTHCARE - (RS)

Q.P. CODE: 3248

(QP contains two pages)

Your answers should be specific to the questions asked
Draw neat, labeled diagrams wherever necessary

LONG ESSAYS (Answer any Two) **2 x 10 = 20 Marks**

1. Jindal Steel Ltd., is capitalized with Rs.10,00,000 dividend into 1,00,000 equity shares of Rs.10. The management desires to raise another Rs.10,00,000 to finance a major expansion program

   There are four possible financial plans – the company is in 50% tax bracket
   A. All equity shares
   B. Rs.5 lakhs in equity and the balance in debentures carrying 10% interest
   C. All debentures carrying 8% interest
   D. Rs.5 lakhs in equity and Rs.5 lakhs in preference shares carrying 10% dividend

   The existing EBIT amounts to Rs.1,20,000 P.A
   Calculate EPS in all the above four plans

2. Asian Paints Ltd., is considering the purchase of a machine, which cost Rs.50,000. The machine has a life expectancy of 5 years. The tax rate is 35%. The estimated cash flow before depreciation and tax from the investment is as follows:

Year	1	2	3	4	5
CFBDT	10,000	10692	12769	13462	20385

   Compute the following:
   a. Payback period
   b. ARR
   c. NPV
   d. Profitability index

   The PVF @ 12% is as follows:

Year	1	2	3	4	5
PVF @ 12%	0.893	0.797	0.715	0.636	0.567

3. What is working capital? Explain importance and factors of working capital

SHORT ESSAYS (Answer any Eight) **8 x 5 = 40 Marks**

4. What is dividend decision? Explain types and forms of dividend

5. Star Ltd., gives the following information. Calculate the operating leverage, financial leverage and combined leverage

Utilized capacity 10,000 unit	Selling prices Rs.116 per unit
Variable cost Rs.46 per unit	Fixed cost Rs.3,00,000
Interest on loan Rs.1,00,000	Tax rate 50%
Preference dividend Rs.50,000	

6. From the following particulars of a Atlas Products Ltd., compute the operating cycle

   Average inventory
   - Raw material 4,00,000
   - Work in progress 6,00,000
   - Finished goods 8,00,000

   Particulars daily operation
   - Raw material consumed 40,000
   - Cost of production 1,00,000
   - Cost of goods sold 1,60,000
   - Credit purchases 80,000
   - Total debtors 8,00,000
   - Total creditors 10,40,000

   Assume 360 days per year for the purpose

7. Reliance Ltd., had the following capital structure
   a. Equity shares of Rs.10 each amounting to Rs.3,00,000. The market price of the share was Rs.75 and the dividend was at 40%
   b. 15% preference shares of Rs.100 each redeemable after 10 years at 10% premium. The preference capital was Rs.2,00,000
   c. Rs.4,00,000 worth of 14% debenture of Rs. 100 each redeemable at 5% premium after 5 years . the applicable tax rate was 30%

   Calculate the weighted average cost of capital

8. Define financial management. Explain role of financial manager
9. Explain profit maximization and wealth maximization
10. What is financial planning? Explain steps in financial planning
11. Write a note on time value of money
12. Explain cash management and receivable management
13. Write a note on investment decision

SHORT ANSWERS (Answer any ten) **10 x 2 = 20 Marks**

14. Define cost of capital
15 What is meant by long term and short term sources?
16. Define retained earnings
17. What is meant by financial decisions?
18. **Vasopressors, its uses and adverse effects**
19. What is EPS?
20. Define capitalization
21. What is payback period and ARR?
22. Define capital budget
23. Capital structure
24. What is primary and secondary market?
25. **What are leverages ?**

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