Rajiv Gandhi University of Health Sciences, Karnataka

IV Semester Bachelors in Hospital Administration Degree Examination - 04-May-2026

Time: Three Hours **Max. Marks: 80 Marks**

HOSPITAL ADMINISTRATION
HOSPITAL OPERATIONS MANAGEMENT – II
NON CLINICAL SERVICES - (RS)
Q.P. CODE: 3241

Your answers should be specific to the questions asked
Draw neat, labeled diagrams wherever necessary

LONG ESSAYS (Answer any Two) **2 x 10 = 20 Marks**

1. **Explain the importance of medical records, its uses and its benefits**
2. Illustrate the role of administrators in hospitals
3. Describe the role played by nursing service in hospitals and the role of a Nursing Officer

SHORT ESSAYS (Answer any Eight) **8 x 5 = 40 Marks**

4. Describe the role and functions of General Store in hospitals
5. Explain the importance of hospital information system
6. Elucidate the importance and scope of radiology
7. Describe the role played by physiotherapy units in patient care
8. Define Nursing audit and explain the process of Nursing Audit
9. How is marketing important in hospital management?
10. Illustrate the role played by Engineering services in hospitals
11. Explain the functions of human resource management in hospitals
12. Elucidate the importance and role of dietary and catering services in hospitals
13. Explain the role and importance of blood bank in hospitals

SHORT ANSWERS (Answer any ten) **10 x 2 = 20 Marks**

14. Maintenance service in hospitals
15 Centralized medical gas supply
16. Hospital housekeeping
17. Hospital reception and enquiry
18. Nurse complement
19. Ambulance service
20. Public relations
21. Types of Ambulance
22. Medical laboratory
23. Hospital laundry
24. Pharmacy
25. CSSD

Rajiv Gandhi University of Health Sciences, Karnataka

IV Semester Bachelors in Hospital Administration Degree Examination - 08-May-2026

Time: Three Hours **Max. Marks: 80 Marks**

STRATEGIC MANAGEMENT - (RS)

Q.P. CODE: 3243

Your answers should be specific to the questions asked
Draw neat, labeled diagrams wherever necessary

LONG ESSAYS (Answer any Two) **2 x 10 = 20 Marks**

1. Explain project and procedure implementation in strategic implementation
2. Explain business level strategies
3. **Write a note on internal and external environmental analysis**

SHORT ESSAYS (Answer any Eight) **8 x 5 = 40 Marks**

4. Write a note on portfolio strategies
5. **Write a note on potential pitfalls in differentiation**
6. Explain key success factors
7. Explain structural implementation
8. What are the guidelines to framing effective strategic management?
9. Write not on SWOT analysis of internal environment
10. Write a note on related and unrelated diversification
11. Write note on strategic evaluation
12. Explain corporate culture
13. Explain corporate politics and use of power

SHORT ANSWERS (Answer any ten) **10 x 2 = 20 Marks**

14. Explain the difference between strategic implementation and strategic formulation
15 What is strategic surveillance?
16. **What is business policy?**
17. What is superior innovation?
18. What is forward integration?
19. Explain goals, objectives
20. What is cost leadership?
21. Difference between policy and procedure
22. What is environmental scanning?
23. What is merger?
24. What is social audit?
25. What is benchmarking?

*****

Rajiv Gandhi University of Health Sciences, Karnataka

IV Semester Bachelors in Hospital Administration Degree Examination - 11-May-2026

Time: Three Hours **Max. Marks: 80**

COST ACCOUNTING IN HEALTHCARE - (RS)

Q.P. CODE: 3244

(QP contains two pages)

Your answers should be specific to the questions asked
Draw neat, labeled diagrams wherever necessary

LONG ESSAYS (Answer any Two) **2 x 10 = 20 Marks**

1. From the following information, calculate minimum stock level, maximum stock level, average stock level and re-order level:
   Normal consumption : 160 units per day
   Minimum consumption : 120 units per day
   Maximum consumption : 200 units per day
   Re-order quantity : 1600 units
   Re-order period : 10 to 15 days

2. Explain in detail the methods and techniques of costing

3. From the following particulars, you are required to prepare a cost sheet:
   Productive wages 50,000
   Raw materials 35,000
   Administrative expenses 10,000
   Direct expenses 7,500
   Light and water 2,500
   Depreciation 1,500
   Factory rent 2,000
   Indirect labour 25,000
   Factory repairs 2,500
   Selling and distribution OH 4000
   Sales 1,50,000

SHORT ESSAYS (Answer any Eight) **8 x 5 = 40 Marks**

4. You are required to calculate the earnings of a worker under (a) Halsey plan and (b) Rowan plan from the following particulars:
   Guaranteed time wages Rs.1 per hour
   Standard time for producing one unit of output 4 hours
   Actual time taken to produce 100 units 360 hours

5. Classify and describe the different elements of cost

6. Explain absorption of overhead

7. What do you mean by reconciliation of cost and financial accounts? Discuss need for reconciliation

8. 'Cost accounting is essential for planning and decision making' comment

9. What is idle time? What are its causes?

10. What is labor remuneration? Explain the methods of remuneration

11. What is FIFO and LIFO? What are its merits and demerits?
12. What is overhead cost control? Explain in detail the classification of overheads
13. Find out EOQ:
    Annual consumption 6000 units
    Cost of ordering Rs.60
    Carrying cost Rs.2

SHORT ANSWERS (Answer any ten) **10 x 2 = 20 Marks**

14. **What do you mean by controllable costs ? give example**
15. What are the objectives of cost accounting?
16. Define the term material control
17. Name the methods of labour turnover
18. **Give the meaning of cost apportionment**
19. Define overheads
20. How do you treat idle time?
21. What is employee welfare cost?
22. What is time keeping?
23. What is factory cost?
24. **What is EOQ?**
25. What do you mean by fringe benefits?

*****