Rajiv Gandhi University of Health Sciences, Karnataka

IV semester Bachelors in Hospital Administration Degree Examination – 18-Jan-2021

Time: Three Hours Max. Marks: 80 Marks

Epidemiology & Public Health Administration

Q.P. CODE: 1313

Your answers should be specific to the questions asked. Draw neat labeled diagrams wherever necessary

LONG ESSAYS (Answer any Two) 2 x 10 = 20 Marks

1. Describe and discuss the various indicators of health.
2. Describe different levels of Health care.
3. Discuss the voluntary health agencies in India in brief.

SHORT ESSAYS (Answer any Eight) 8 x 5 = 40 Marks

4. Health worker (male)
5. Mortality indicators
6. UNICEF
7. Demographic cycle
8. Minimum Need Programme
9. Comment on the most commonest family planning method adopted in India.
10. Role of hospitals in prevention of disease
11. DOTS strategy for tuberculosis
12. Maternal and Child health services at PHC
13. Rockefeller foundation

SHORT ANSWERS (Answer any ten) 10 x 2 = 20 Marks

14. DALY
15. Define epidemiology.
16. Classification of hospitals
17. Breast feeding
18. Concepts of screening test
19. Population pyramid
20. Gram sevak (village level worker)
21. Health for All 2000
22. Define health policy.
23. NRHM
24. Incidence and prevalence
25. List four National Health Programmes on Non-Communicable diseases in India.

Rajiv Gandhi University of Health Sciences, Karnataka

IV semester Bachelors in Hospital Administration Degree Examination – 22-Jul-2021

Time: Three Hours | Max. Marks: 80 Marks

Hospital Core Services

Q.P. CODE: 1314

Your answers should be specific to the questions asked.
Draw neat, labeled diagrams wherever necessary

LONG ESSAYS (Answer any Two) 2 x 10 = 20 Marks

1. Do you think that “Blood” is a drug? Substantiate your argument with special reference to the management of Blood bank in a hospital.
2. Discuss the role of Telemedicine in Indian health care development.
3. Enumerate the clinical services to be provided in a teaching hospital. Write in detail about managerial requirements to be fulfilled for the management of any two of them.

SHORT ESSAYS (Answer any Eight) 8 x 5 = 40 Marks

4. Explain in detail the duties of a Hospital Administrator.
5. Discuss the procedure followed to prevent infections in the Urology department.
6. Briefly explain the management of ambulatory services in a super specialty hospital.
7. Quality maintenance and repair of hospital equipment helps to provide excellent patient care. Discuss.
8. Discuss the duty of a nursing staff in an In-patient ward.
9. Write a note on nursing audit.
10. Discuss the role of Housekeeping services in maintaining a healthy hospital environment.
11. Write a note on the policies and by-laws to be followed in the management of pharmacy services in a hospital.
12. Briefly explain the management of ambulance services in a hospital.
13. Discuss the role of hospital in Health Education.

SHORT ANSWERS (Answer any ten) 10 x 2 = 20 Marks

14. Standard Operating Procedures (SOP’s) for cleaning a patient room.
15. Drug distribution methods in hospital
16. Describe the flow of work in radiology department.
17. Classification of hospital services
18. Stores management process
19. Staff safety in laboratory
20. Enumerate the functions of physiotherapy department.
21. Illustrate a workflow in the dietary department.
22. Sources of Nosocomial infections
23. What is drug formulary? Who are the members in the Pharmacy and Therapeutic Committee?
24. Size of active inventory of bed linen in hospital
25. Write a note on laboratory space unit.

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Rajiv Gandhi University of Health Sciences, Karnataka

IV semester Bachelors in Hospital Administration Degree Examination – 27-Jul-2021

Time: Three Hours | Max. Marks: 80 Marks

Strategic Management

Q.P. CODE: 1315

Your answers should be specific to the questions asked.
Draw neat, labeled diagrams wherever necessary

LONG ESSAYS (Answer any Two) 2 x 10 = 20 Marks

1. Explain strategic planning process.
2. Explain the steps involved in project implementation and procedure implementation.
3. Explain structural implementation in detail.

SHORT ESSAYS (Answer any Eight) 8 x 5 = 40 Marks

4. What are the elements of business policy?
5. Write a note on retrenchment strategy.
6. Explain the need for environmental scanning.
7. What are the various criteria for evaluating strategy?
8. What are the operational and personnel dimensions of functional plans and policies?
9. Write a note on corporate social responsibility.
10. What are the reasons for failure in strategy management?
11. Explain marketing policies.
12. Explain SBU strategy.
13. Explain Value chain analysis.

SHORT ANSWERS (Answer any ten) 10 x 2 = 20 Marks

14. What is product based structure?
15. What is the scope of managerial control?
16. What is premise control?
17. What is turnaround strategy?
18. What is operational control?
19. What is resource audit?
20. What are the characteristics of leadership?
21. What does question mark represents in BCG matrix?
22. Define conglomerate merger.
23. What is procedural implementation?
24. What is organizational culture?
25. What are the advantages of entrepreneurial structure?

Rajiv Gandhi University of Health Sciences, Karnataka

IV semester Bachelors in Hospital Administration Degree Examination – 29-Jan-2021

Time: Three Hours Max. Marks: 80 Marks

Strategic Management

Q.P. CODE: 1315

Your answers should be specific to the questions asked.

Draw neat, labeled diagrams wherever necessary

LONG ESSAYS (Answer any Two) 2 x 10 = 20 Marks

1. Explain Mckinseys 7's model.
2. What is environmental scanning? Explain different components of environmental scanning.
3. Explain different evaluation techniques for operational control.

SHORT ESSAYS (Answer any Eight) 8 x 5 = 40 Marks

4. What are the features of business policy?
5. Mention strategic planning process.
6. Explain the need for environmental scanning.
7. Explain the levels of strategy.
8. Explain divestment strategy.
9. Explain strategy evaluation process.
10. Explain evaluation techniques for operational control.
11. Explain situation analysis.
12. Explain various components of personnel policies.
13. Explain ethics in business.

SHORT ANSWERS (Answer any ten) 10 x 2 = 20 Marks

14. Define business policy.
15. What is resource audit?
16. What is SBU strategy?
17. What is social responsibility?
18. What is social audit?
19. What is product based structure?
20. What is turnaround strategy?
21. What is vision?
22. What is key result area?
23. What is corporate culture?
24. What is expansion strategy?
25. Mention any four classification of business policy.

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Rajiv Gandhi University of Health Sciences, Karnataka

IV semester Bachelors in Hospital Administration Degree Examination – 30-Jul-2021

Time: Three Hours | Max. Marks: 80 Marks

Management Information System
Q.P. CODE: 1316

Your answers should be specific to the questions asked
Draw neat, labeled diagrams wherever necessary

LONG ESSAYS (Answer any Two) 2 x 10 = 20 Marks

1. What is computer? Explain the classification of computer.
2. Explain system and subsystem concepts. Explain their characteristics.
3. What is information? Explain briefly classification and levels of information.

SHORT ESSAYS (Answer any Eight) 8 x 5 = 40 Marks

4. Explain briefly the different types of database.
5. Explain objectives and functions of MIS with respect to hospital set up?
6. What are the various types of decision?
7. Briefly explain the components of computers?
8. Write a note on microcomputer and supercomputer.
9. Explain the concept of ERP.
10. What is Business Process Re-engineering? Explain its advantages and disadvantages?
11. Communication Network.
12. Briefly explain the levels of management.
13. Differentiate between Hardware and Software.

SHORT ANSWERS (Answer any Ten) 10 x 2 = 20 Marks

14. What is Data dictionary?
15. What is expert system?
16. What is online processing?
17. What is LAN?
18. Different methods used for data collection.
19. Data warehousing.
20. Role of MIS in hospital.
21. What is DBMS?
22. What is data processing?
23. Differentiate between input and output.
24. Decision making process.
25. Factors responsible for development of MIS.

Rajiv Gandhi University of Health Sciences, Karnataka

IV semester Bachelors in Hospital Administration Degree Examination – 04-Feb-2021

Time: Three Hours Max. Marks: 80 Marks

Management Information System

Q.P. CODE: 1316

Your answers should be specific to the questions asked.
Draw neat, labeled diagrams wherever necessary

LONG ESSAYS (Answer any Two) 2 x 10 = 20 Marks

1. Define computer. Explain the different classifications of computer.
2. Explain the different types of system components required for setting of Hospital Information Systems.
3. Define MIS. Explain the factors responsible for developing MIS and process of implementation of MIS.

SHORT ESSAYS (Answer any Eight) 8 x 5 = 40 Marks

4. Decision support system.
5. Uses of MIS in marketing and human resource management.
6. Enterprise Resource Planning (ERP).
7. Software concepts applied to information system.
8. Distinguish between data mining and data warehouse.
9. Database management system.
10. Characteristics of MIS.
11. Write a note on Internet and Intranet.
12. Data dictionary.
13. Subsystems of MIS.

SHORT ANSWERS (Answer any Ten) 10 x 2 = 20 Marks

14. Define GDSS.
15. Define Network topology.
16. I.P. Address.
17. Types of decision.
18. Client server system.
19. Define data and information.
20. System approach.
21. Microcomputer.
22. LAN.
23. SDLC.
24. Vertical data transmission.
25. Simulation.

IV semester Bachelors in Hospital Administration Degree Examination – 04-Jan-2021

Rajiv Gandhi University of Health Sciences, Karnataka

Time: Three Hours | Max. Marks: 80 Marks

Management Information System

Q.P. CODE: 1316

Your answers should be specific to the questions asked.
Draw neat, labeled diagrams wherever necessary

LONG ESSAYS (Answer any Two) 2 x 10 = 20 Marks

1. Define decision support system. Explain the objectives and role of Decision support system.
2. What is client server system? Explain about data processing.
3. Write a note on various HIS modules used in a 100 bedded hospital.

SHORT ESSAYS (Answer any Eight) 8 x 5 = 40 Marks

4. Methods of data and information collection.
5. Data mining.
6. Data transmission.
7. Database models.
8. Uses of MIS in finance and production.
9. Group decision support system.
10. Advantages & disadvantages of MIS.
11. Concepts of decision making.
12. Steps of system approach.
13. Significance of MIS in an organization.

SHORT ANSWERS (Answer any Ten) 10 x 2 = 20 Marks

14. Decision support system.
15. LAN.
16. Transaction processing system.
17. Differentiate between hardware and software.
18. System analysis.
19. Data dictionary.
20. DBMS.
21. Objectives of MIS.
22. Levels of information.
23. Batch processing system.
24. Secondary storage devices.
25. Differentiate ROM and RAM.

Rajiv Gandhi University of Health Sciences, Karnataka